

2025 Consumer Confidence Report

No Haverhill Water and Light

PWS ID# 1101020

Introduction

As a responsible public water system (PWS), our mission is to provide safe, reliable and affordable drinking water for the residents and businesses in the North Haverhill Precinct.

Aging infrastructure presents challenges for maintaining safe quality drinking water and continuous improvements are necessary. In the past year, we have been updating our service line records for compliance with the US EPA Lead and Copper Rule Revision, (LCRR) and appreciate the support and cooperation of all of our customers. We also have flushed the hydrants and exercised the valves twice annually .

In the coming year we intend to start replacing meters system wide and will be coordinating with owners to schedule the changeouts which takes approximately 15 minutes to complete.

These investments along with on-going operation and maintenance costs are supported by user fees. When considering the high value placed on quality drinking water, it is truly a bargain to have water service that protects public health, fights fires, supports businesses and the economy, and ensures high-quality drinking water is always available at your tap.

What is a Consumer Confidence Report? The Consumer Confidence Report (CCR) details the quality of your drinking water, where it comes from, and how to get more information. This annual report documents all detected primary and secondary drinking water contaminants and their respective standards known as Maximum Contaminant Levels (MCLs).

NOW IT COMES WITH A
LIST OF INGREDIENTS.



The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- **Contaminant**, any physical, chemical, biological, or radiological substance or matter in water.
- **Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- **Inorganic contaminants**, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- **Pesticides**, generally, any substance or mixture of substances intended for preventing, destroying, repelling, or mitigating any pest.
- **Herbicides**, any chemical(s) used to control undesirable vegetation.
- **Organic chemical contaminants**, including per- and polyfluoroalkyl substances, synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- **Radioactive contaminants**, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. The US Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

What is the source of my drinking water?

The North Haverhill Water Department gets the water from an area near the Haverhill Middle School on Airport Road. This area is called Cold Springs and is considered a ground water source. The water is pumped from that area to two reservoirs on Benton Road. The water is disinfected by using liquid chlorine.

Why are contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily mean that water poses a health risk. More information about contaminants and potential health effects can be obtained by contacting the Environmental Protection Agency by calling the Safe Drinking Water Hotline ([800-426-4791](tel:800-426-4791)) or visit the website epa.gov/safewater.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at [1-800-426-4791](tel:1-800-426-4791).

Lead Service Line Inventory

A service line inventory has been prepared and can be accessed by contacting our office 603-989-3333 or by accessing the Town of Haverhill NH web site <https://www.haverhill-nh.com/>.

Source Water Assessment Summary

NHDES prepared drinking water source assessment reports for all public water systems from 2000 to 2003. The report includes a map of each source water protection area, list of potential and known contamination sources, and summary of available protection options. Results of the assessment, prepared on May 9, 2001, are noted below, if an assessment was completed. Some ratings may differ if updated to reflect current information.

For each system source:

There are two springs that serve as the water supply. Spring #1 has 2 susceptibility factors were rated high, 1 that was rated medium, and 9 that were rated low. Spring #2 has 1 susceptibility factor was rated high, 2 that were rated medium, and 9 that were rated low. This information is found on the NHDES website.

The complete Assessment Report is available for review at North Haverhill Water and Light Office. For more information, call North Haverhill Water & Light 603-989-3333 or visit the [NHDES website](#).

How can I get involved?

For more information about your drinking water, please call 603-989-3333. Although we do not have specific dates for public participation events or meetings, feel free to contact us with any questions you may have. **The North Haverhill Water & Light District Commissioners Meet the third Wednesday of each month at 7 PM, at the United Methodist Church, 2900 Dartmouth College Highway, North Haverhill, NH, 03774.**

Violations and Other information: There was a reporting violation which occurred on 10/22/24. Testing was performed on a timely basis and was compliant but was not reported.

Definitions

Ambient Groundwater Quality Standard or AGQS:

The maximum concentration levels for contaminants in groundwater that are established under RSA 485-C, the Groundwater Protection Act.

Action Level or AL: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Level I Assessment: A study of the water system to identify potential problems and determine, if possible, why total coliform bacteria have been found in our water system

Level II Assessment: A very detailed study of the water system to identify potential problems and determine, if possible, why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

Drinking Water Contaminants:

Lead: Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. North Haverhill Water & Light is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect

yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact North Haverhill Water & Light Office, 603-989-3333 or email North Haverhill Precinct at office@northhaverhill.com Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

Health Effects of Lead Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

Abbreviations:

BDL: Below Detection Limit

NA: Not Applicable

ND: Not Detectable at testing limits

NTU: Nephelometric Turbidity Unit

pCi/L: picoCurie per Liter

ppb: parts per billion OR ug/L: micrograms per Liter

ppm: parts per million OR mg/L: milligrams per Liter

ppq: parts per quadrillion

RAA: Running Annual Average

TTHM: Total Trihalomethanes

UCMR: Unregulated Contaminant Monitoring Rule