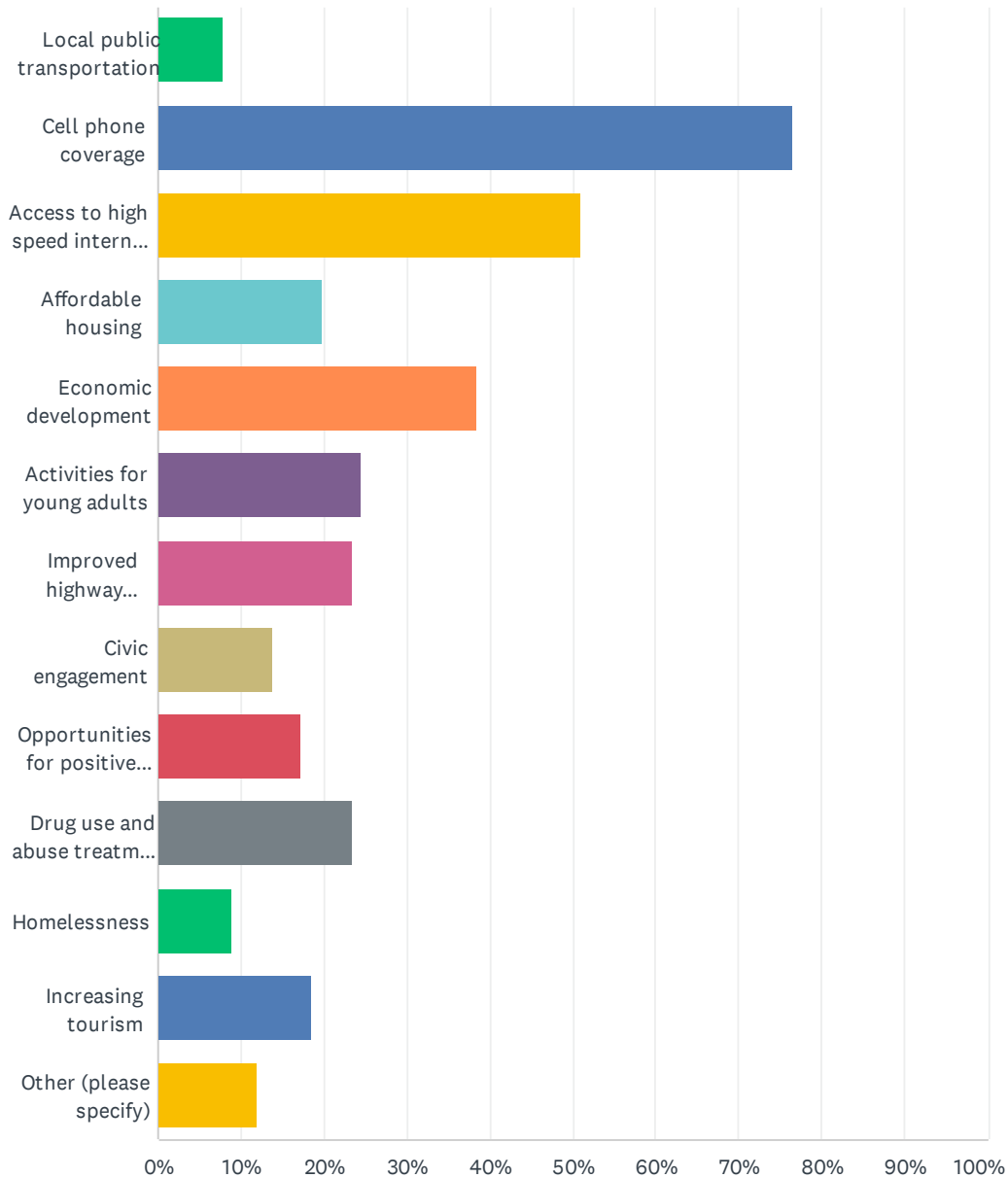


Q1 What are some of the most important community-wide challenges would you like to see the Town focus on throughout the next year? (choose all that apply)

Answered: 167 Skipped: 0



ANSWER CHOICES	RESPONSES	
Local public transportation	7.78%	13
Cell phone coverage	76.65%	128
Access to high speed internet / broadband	50.90%	85
Affordable housing	19.76%	33
Economic development	38.32%	64
Activities for young adults	24.55%	41
Improved highway infrastructure	23.35%	39
Civic engagement	13.77%	23
Opportunities for positive connections	17.37%	29
Drug use and abuse treatment opportunities	23.35%	39
Homelessness	8.98%	15
Increasing tourism	18.56%	31
Other (please specify)	11.98%	20
Total Respondents: 167		

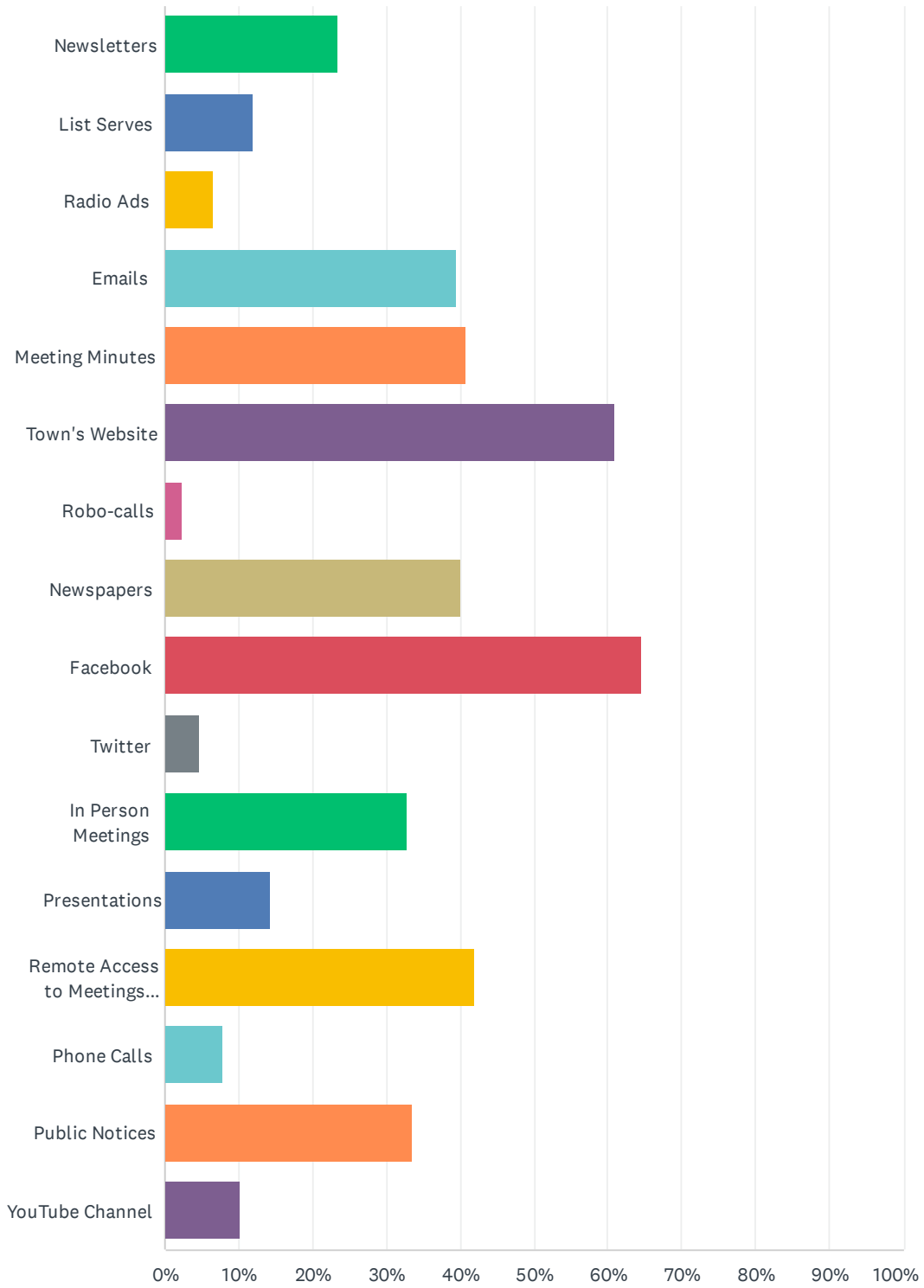
#	OTHER (PLEASE SPECIFY)	DATE
1	Dog park	11/11/2021 2:47 PM
2	Public safety/law enforcement	10/31/2021 11:14 AM
3	public art programs	10/10/2021 8:17 AM
4	Mental health. The suicide rate in this area is very high	9/29/2021 9:00 AM
5	Fix present roadways that need work. Close down the airport and save money	9/24/2021 8:04 PM
6	Recycling	9/23/2021 10:28 PM
7	Lower taxes	9/23/2021 4:21 PM
8	Unity	9/23/2021 10:35 AM
9	Better cooperation between select board/administration and precincts.	9/21/2021 11:23 AM
10	Transfer Station with Recycling. Burying power lines in Haverhill Corner historic district. Arrest drug dealers in town.	9/20/2021 9:11 AM
11	equal opportunity for all. Some w/i the community "hoard" success & opportunities.	9/19/2021 10:50 AM
12	We would love to see a funspot of sorts come to town where kids can safely hangout	9/19/2021 9:02 AM
13	Affordable apartments in a supportive setting (like Opera Block) for senior citizens on fixed incomes to be able to downsize to.	9/19/2021 8:23 AM
14	Senior services	9/19/2021 3:00 AM
15	Eliminate the airport	9/18/2021 6:58 PM
16	Correcting discord in town	9/18/2021 6:52 PM
17	The care of our dirty roads. I live in Country Land Dr and we haven't had it treated ONCE this year, only patched. And route 10 at the top of the hill south of the Blueberry Storage, is dangerous at night, no lines, can't tell where the shoulders are. And the School Board needs to rethink the masks for employees mandate, not for students? Does THAT make sense? It	9/18/2021 5:06 PM

would be great as well, if you did a piece weekly in the Bridge, as some folks don't do Facebook. ?

18	Lowing town wide taxes & removing resident tax for land owners.	9/18/2021 5:05 PM
19	Making people follow posted speed limit on Brushwood Rd !!	9/18/2021 3:46 PM
20	Keeping control of taxes.	9/18/2021 2:31 PM

Q2 I believe transparency, open government, and good communication are very important. The Town uses most of the services listed below to communicate with residents. We want to make sure we are connecting with residents in ways that work best for them. Please let me know how you prefer to receive information. (choose all that apply)

Answered: 167 Skipped: 0



ANSWER CHOICES	RESPONSES	
Newsletters	23.35%	39
List Serves	11.98%	20
Radio Ads	6.59%	11
Emails	39.52%	66
Meeting Minutes	40.72%	68
Town's Website	61.08%	102
Robo-calls	2.40%	4
Newspapers	40.12%	67
Facebook	64.67%	108
Twitter	4.79%	8
In Person Meetings	32.93%	55
Presentations	14.37%	24
Remote Access to Meetings (Zoom)	41.92%	70
Phone Calls	7.78%	13
Public Notices	33.53%	56
YouTube Channel	10.18%	17
Total Respondents: 167		

Q3 I think most residents and visitors alike would agree that Haverhill is a vibrant, culturally rich, and esthetically beautiful place to live and visit. I welcome you to share your observations, feelings, and thoughts about Haverhill and the culture within the community of Haverhill? (this question is optional)

Answered: 80 Skipped: 87

#	RESPONSES	DATE
1	We as the town of Haverhill, Woodsville included have a lot of history and beautiful place to live. Would like to see some of the places that are hard on the eye start to be cleaned up. This I isn't just North Haverhill and Haverhill Corner this involves Woodsville as well.	11/13/2021 12:12 PM
2	More business are needed in order to have business pay taxes to lower the burden on taxpayers	11/13/2021 12:11 PM
3	Would like to see more opportunity for new businesses to come to the area. At the moment it appears that this is not being allowed by the town government.	11/12/2021 10:45 AM
4	No sure what you consider culturally rich but it is def lacking in that area... the churches look awful.. and the drug problem in Woodsville is ridiculous.. where the heck are the officers on patrol? Why arent they walking around especially Woodsville..	11/11/2021 2:47 PM
5	Haverhill has needed true leadership and management for a very long time! We are very thankful to have a Town Manager willing to make tough, necessary decisions even when they may not be popular decisions. She is a blessing to this community!	11/10/2021 8:45 PM
6	Haverhill is a Town full of history and very diverse, distinctly different cultural areas. We should celebrate and appreciate our differences. Haverhill is a beautiful place to live.	11/10/2021 8:36 PM
7	The Village of Woodsville is in need of an overhaul. Central Street is dingy and dirty, houses are falling in, slum lords don't care for apartment buildings, and businesses don't thrive there. The District needs to make an effort to support the Town in improving conditions in Woodsville. The Commissioners need to take responsibility for the mess created there. Just because Dick has left, does not just erase the damage done, our fellow residents needs to lay blame where it is due and hold Woodsville accountable for the situation they have created. Ignorance is not an excuse.	11/10/2021 3:03 PM
8	It is primarily run down and dilapidated looking. Abandoned buildings are an eye sore, as well as businesses who do not maintain their surrounding. ex: the never once trimmed shrubs at walmart. It is not vibrant, it is decaying.	11/4/2021 11:27 AM
9	We love our scenic area and villages just as they are	11/2/2021 10:15 PM
10	This community is finally headed in the right direction. Sometimes change is hard, but necessary in order for their to be progress.	11/1/2021 1:23 PM
11	Haverhill is a beautiful town and needs to be more empathetic and kind.	10/13/2021 4:12 PM
12	The people are nice and helpful.	10/10/2021 8:17 AM
13	We need to continue to support the performing arts especially at Court Street Arts. We need to move away from the precinct mentality and move toward a single town concept.	10/9/2021 1:40 PM
14	I would like to see the towns split up into Woodsville, North Haverhill and Haverhill. It would bring people closer together if the towns were smaller. Right now we are too diverse. People are generally inconsiderate of other points of view. I think Walmart was a BIG mistake. Woodsville lost it's downtown ambiance. If you look at tourist towns most have small shops, diverse restaurants, a really good deli, nice signage, lighting that is non-polluting, walkable streets and no truck traffic. I would like to see us devote every ounce of energy into developing tourism. We have the river, trails for horseback riding, mountain biking, cross	10/2/2021 9:24 PM

country skiing and snow shoeing, Black Mountain for hiking and the list goes on. In reality our town has nothing of real interest being developed with tourism in mind. The camp ground in North Haverhill was a good start and Hatchland Diary will help. We need to keep going in that direction.

15	n/a	10/2/2021 10:44 AM
16	Town govt is evasive not open to publics questioning. Taxes are to high for services provided	9/30/2021 9:58 AM
17	Used to be a great place	9/29/2021 2:46 PM
18	.	9/29/2021 9:00 AM
19	I have been here for only 6 years and I cannot see that Haverhill is a vibrant culturally rich community. In comparison with other towns in NH, I see Haverhill as a place with no concern for land use, planning or a community trying to attract good paying jobs - but a former farming community where poverty, high real estate taxes, low land values and low education standards are the norm. Haverhill has no centralized governance so it has no identifiable plan for improvement.	9/25/2021 9:58 AM
20	Need more things to do	9/24/2021 8:43 PM
21	We are new to Haverhill, specifically North Haverhill, and we have found everyone to be very welcoming and friendly. We love our daily walks through town and really love Hatchlands ice cream. Our oldest adult son has autism and has been greeted with kindness and open arms by our neighbors which speaks a lot about the community we now call home. Looking forward to getting more engaged and connected.	9/24/2021 3:22 PM
22	We need to stop trying to be everything to everyone. We should strive to stay small and connected and be a good place to live.	9/24/2021 3:21 PM
23	Something needs to be done to market Haverhill better to bring businesses to town	9/23/2021 7:27 PM
24	We need more to attract visitors. Hiking & biking trails, visible river access for boat/kayakers. Festivals or other events. Not sure who owns it but paint the tower in the village of North Haverhill with 'HAVERHILL' to put Haverhill on the map and help passersby identify our town.	9/23/2021 5:15 PM
25	It is a beautiful place. Less emphasis on new development will keep it this way and its important to maintain that mountain/country culture.	9/23/2021 4:21 PM
26	Beautiful place to visit, not to live with the current politics dividing our town.	9/23/2021 10:35 AM
27	I'm assuming you're talking all 5 precincts, not just Haverhill. There is a lot of awesome history and opportunities to make it an attraction to many more people. How "welcoming" does the town feel to visitors? How / what do people just driving and don't stop notice in addition to what is printed in the papers? Perhaps opportunities for their input on long range planning for them and for all community members. Who are the people that know the town and are the dreamers and doers?	9/22/2021 10:48 PM
28	I agree with all of the above but haverhill really needs better cell phone service much more affordable housing and more businesses like Groceries,etc.	9/21/2021 3:33 PM
29	Non-Profit organizations fulfill most of the health and cultural needs of this community without much support or involvement of local government. It would be good for the town to establish a non-profit coordinating council to meet regularly to improve communication and coordination among these organizations and the town.	9/21/2021 3:01 PM
30	Haverhill is also a very diverse town and those diversities need to be embraced. There are large differences between Haverhill Corner (historic area) Mt. Lakes (vacation area) and Woodsville (business district). But they all need to be treated with respect and honor. WE ARE ALL HAVERHILL	9/21/2021 11:23 AM
31	While I agree in principle with many of the activities promoted by the TM, she has implemented them in a way that engenders mistrust and division. She has many skills, but the way she treats people has hurt our town.	9/21/2021 10:32 AM
32	3rd time trying this survey. Keeps kicking me off at the end saying there is an update. I'd comment on Facebook but that's not allowed. Please put comments back. Doesn't seem very transparent when you aren't letting people talk to each other. What happened to debate and sharing thoughts? You cut that out.	9/21/2021 9:31 AM

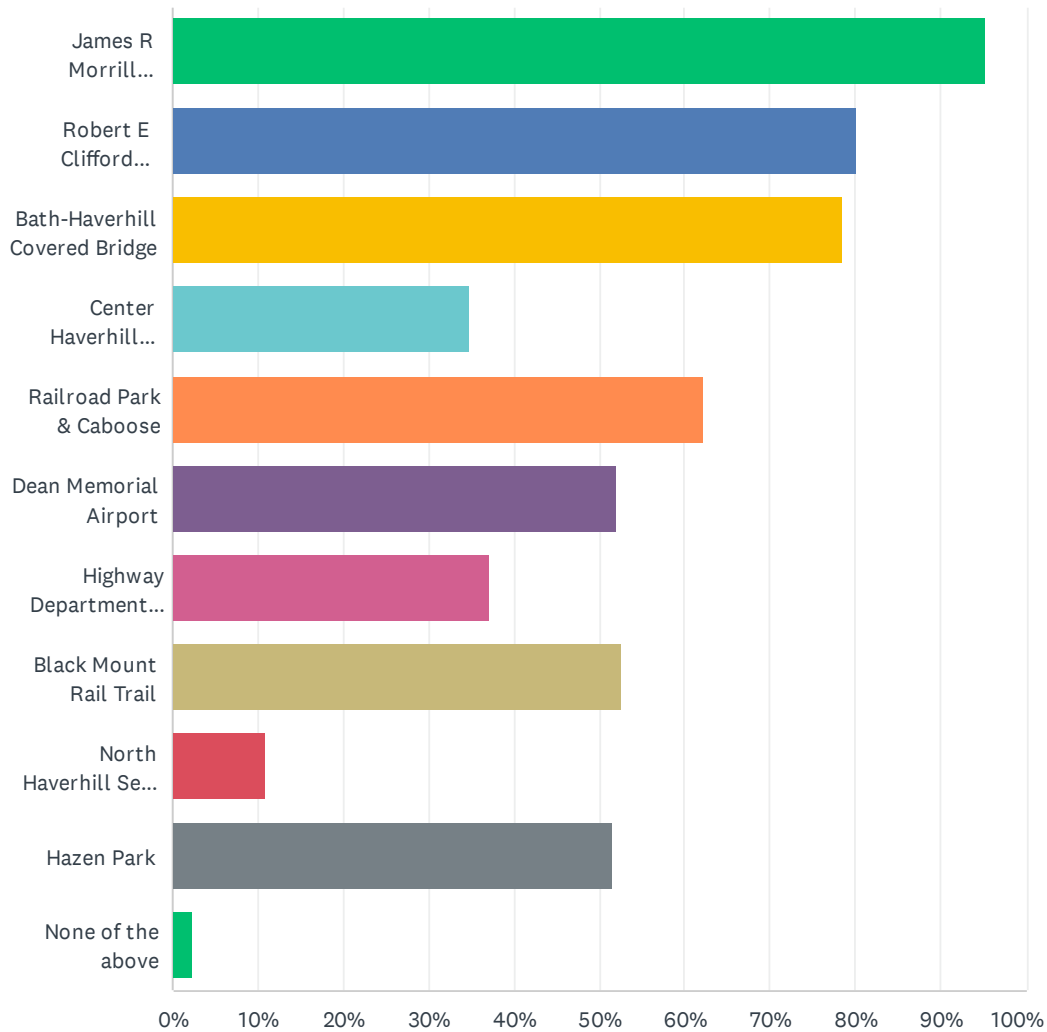
33	There needs to be more things for tweens to do on a regular basis. The divide between the Town Manager and the townspeople is getting out of control. This is a serious issue and needs to be addressed and a replacement found immediately.	9/20/2021 7:41 PM
34	I agree but please respect conservatives	9/20/2021 6:17 PM
35	Love it.	9/20/2021 6:03 PM
36	Our town atmosphere is a reflection of each one of us, so it seems reasonable for us all to work at being the best we can be, so that outsiders will know the folks of Haverhill for their camaraderie and mutual respect.	9/20/2021 12:54 PM
37	The Town Manager is unethical and has caused horrendous amounts of damage and division to the community. The residents feel their wishes have been ignored by the board.	9/20/2021 12:36 PM
38	North Haverhill fair and fairgrounds one of the towns best assets, and should be continued to be utilized	9/20/2021 9:11 AM
39	I would agree 100%. The only suggestion I have is that if the rail trail is not going to be returned to wheeled vehicle use, I would love to see the town develop it into a more usable space for walkers, runners, bikers, etc. It could still be kept as snowmobile trails in the winter. I believe it would draw more people to the town to use it, as other towns have done with their old railroad beds.	9/19/2021 7:40 PM
40	I think the divisiveness that the town manager and some members of the select board have shown to the precincts has greatly harmed the community as a whole	9/19/2021 5:32 PM
41	Mend the rift between north Haverhill and Woodsville precinct	9/19/2021 4:58 PM
42	I think the culture is being hurt by personal biases on our Selectboard and town management. I was embarrassed to see how a potential business owner interested in our business park was treated.	9/19/2021 2:39 PM
43	The current culture seems divisive and toxic.	9/19/2021 1:47 PM
44	"culture & climate" on a personal level is NOT good. It has not "matured" past "junior high." We could "present" better, if people decided actually work together & put forth "POSITIVE" energy, we would ACTUALLY make progress.	9/19/2021 10:50 AM
45	I agree we are new to the community but have been welcomed by our neighbors and love our new home	9/19/2021 9:08 AM
46	Divisive	9/19/2021 8:55 AM
47	I know the majority of residents oppose the idea of "zoning" but I would hate to see our rich farmland lost to development. I still fail to see how the air strip benefits anyone other than a few local people's hobby. The teens and young adults in this town need more diverse, safe places for positive activities, and to be heard and appreciated. Not everyone is an athlete, and schools cant be responsible for everything in their lives.	9/19/2021 8:23 AM
48	The town in my opinion has taxes way to high for having roads that never get worked on.	9/19/2021 8:15 AM
49	We have history that is not used to our advantage. The Brown house on the common is a great opportunity that just sits there. We have a historical society that is a well kept secret that does very little with no promoting our history.	9/19/2021 8:12 AM
50	Seems to have changed and not in a good way.	9/19/2021 8:10 AM
51	Haverhill is a place our friends like to visit and eventually like to retire to.	9/19/2021 7:49 AM
52	All the above is true, however the Precincts are ALL Haverhill and need to act as ONE town to accomplish anything....not be fighting all the time!	9/19/2021 7:25 AM
53	Living in Haverhill Corner, I would like to see a stronger, more stable, regular presence of the historical society/heritage commission. I still am unsure what their mission is, what are long- and short-term goals, resources, etc.	9/19/2021 7:21 AM
54	the town is also unique because of its many precincts and areas which should remain individual not joined into a lump to be governed	9/19/2021 6:49 AM
55	I believe the culture here has always been amazing! I believe town leadership has prioritized	9/19/2021 12:35 AM

	government efficiency at the expense of community relationships. It might take time and hard work but I know 2 do not need to be mutually exclusive!	
56	While Haverhill has Court Street Arts, the town does little to support this organization	9/18/2021 9:01 PM
57	Yes	9/18/2021 8:04 PM
58	More acceptance of diversity in the community. Taxes are high compared to most of the other counties, that is a not an incentive to move in the area and young kids can't afford to live here, Local jobs opportunities seem to only go to unqualified old families. Though the last couple of years it's been nice to see people not related to an old family get hired and see how messed up this town is and clean up messes.	9/18/2021 6:58 PM
59	I hope that Haverhill develops guidelines for zoning/health/safety so that some of the horrid structures and unkempt homes are made presentable so that we really do become an aesthetically beautiful place.	9/18/2021 6:32 PM
60	The increased music abs arts programs are great	9/18/2021 5:54 PM
61	People hearing about Haverhill know or believe the Town Manager has a personal agenda!	9/18/2021 5:35 PM
62	Stuck in a rut. So many duplications of services and too many people who have the mindset of 1970's. Time to get out of the way and progress some.	9/18/2021 5:28 PM
63	Haverhill needs to be Haverhill. The districts must be dissolved	9/18/2021 5:27 PM
64	I've been here 8 years. I love our town, but consistency is key. Our road is never cared for, is the town gonna fix my shocks? We pay taxes for these things. The mowing, which I get is DOT, but still, the town has pull, didn't get done till two weeks ago. I can't count how many times I've stomped the brakes due to wild life coming out of those long weeds. As a transplant, there's one thing I would NEVER do and that's expect this town to change to be like my last town in another state. EVER. And I hope others from other states appreciate that. NH is it's own place. It doesn't need to adopt VT or VA or CT or ANY other state or country's policies or way of life.	9/18/2021 5:06 PM
65	Haverhill is a great place to live. It really saddens me that the manager & a couple board members continue to display the us vs them attitude.	9/18/2021 5:05 PM
66	Beautiful place to live!	9/18/2021 4:17 PM
67	Olds want to keep it the same and won't let the younger people have a say	9/18/2021 4:11 PM
68	I love this community, I am thankful things are finally being addressed. Too many years of inaction and looking the other way. So glad for new Town Manager, she is just phenomenal.	9/18/2021 3:51 PM
69	Not so sure about vibrant or culturally rich	9/18/2021 3:45 PM
70	I love living here, I lived in Vermont before living here and I prefer New Hampshire.	9/18/2021 3:36 PM
71	Currently the climate became of the horrible everybody's fighting with everybody and the town manager is out of control	9/18/2021 3:30 PM
72	We need a reboot and facelift for the most part.	9/18/2021 3:08 PM
73	Allow more business to develop here	9/18/2021 3:08 PM
74	We need more tourist destinations and activities to attract people to local businesses. The Upper Valley and Littleton are theiving, but we are not attracting enough people to visit inbetween.	9/18/2021 3:01 PM
75	The number one reason that I love about this community is its agricultural base and hard working farmers.	9/18/2021 2:45 PM
76	The town political situation is toxic and none of the employees or elected officials at the town or precinct level are doing anything to alleviate this.	9/18/2021 2:36 PM
77	I think it lacks culture	9/18/2021 2:36 PM
78	N/a	9/18/2021 2:34 PM
79	Disagree	9/18/2021 2:31 PM

80	Haverhill is beautiful, there are two sides though to this community. Those who have lived here forever and those who have come later. The individuals who have lived here forever tend to discredit those who have more recently arrived. The ways of the past are not always best, open mindedness, a willingness to listen to the opinions of others, and caring go a long way. Some need to keep that in mind.	9/18/2021 2:21 PM
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Q4 The Town of Haverhill owns and is responsible for the maintenance and management of multiple facilities. Which of the Town's facilities have you visited?

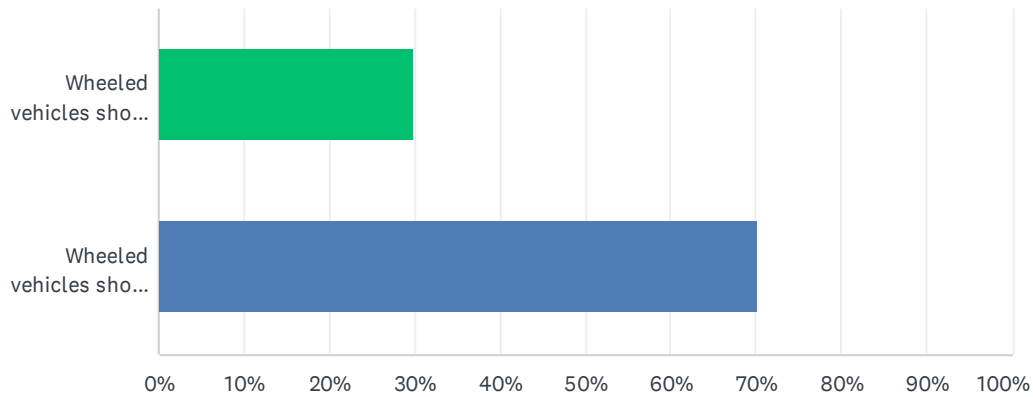
Answered: 167 Skipped: 0



ANSWER CHOICES	RESPONSES	
James R Morrill Building (Town Hall)	95.21%	159
Robert E Clifford Memorial Building (Parks & Rec)	80.24%	134
Bath-Haverhill Covered Bridge	78.44%	131
Center Haverhill Armory (Benton Rd)	34.73%	58
Railroad Park & Caboose	62.28%	104
Dean Memorial Airport	52.10%	87
Highway Department Garage	37.13%	62
Black Mount Rail Trail	52.69%	88
North Haverhill Sewer Pump Station	10.78%	18
Hazen Park	51.50%	86
None of the above	2.40%	4
Total Respondents: 167		

Q5 The Town of Haverhill owns the Blackmount Rail Trail and for many years ATV/OHRV wheeled vehicles were allowed to use the trail. Around five years ago these vehicles were banned from using the trail due to complications with federal funding used to purchase the trail. Please tell us how you feel about wheeled vehicles using the trail.

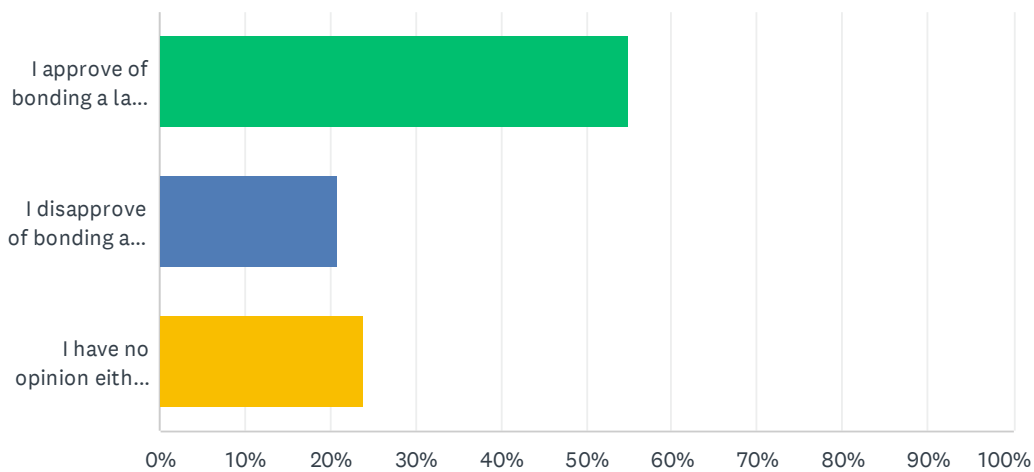
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ANSWER CHOICES	RESPONSES	
Wheeled vehicles should not be allowed to use the Blackmount Rail Trail	29.94%	50
Wheeled vehicles should be allowed to use the Blackmount Rail Trail	70.06%	117
TOTAL		167

Q6 Sections of the Town's highway infrastructure are in need of significant attention. The Town has one structurally deficient (red listed) bridge and two others nearing that condition. There are sections of paved roadway that are in need of reconstruction, repaving, or repair. Also there are sections of guardrail and culverts in need of replacement. The Town is considering the idea of bonding a large multifaceted highway infrastructure project. This idea is very preliminary, however, we would like to gauge the public's general thoughts on this idea at this time. This bond would supplement any federal, state, or private funds the Town is eligible for, to include funds anticipated through the Build America Act, which is meant to assist State and Local communities with making improvements to their infrastructure.

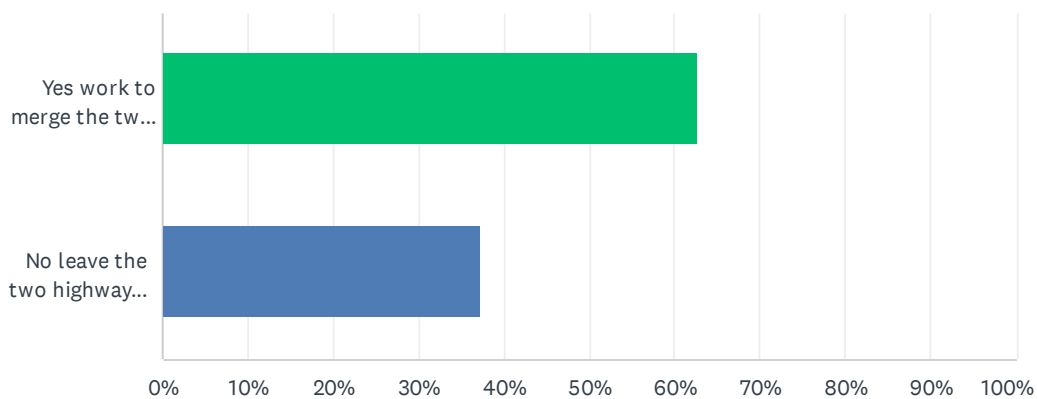
Answered: 167 Skipped: 0



ANSWER CHOICES	RESPONSES	
I approve of bonding a large highway infrastructure project	55.09%	92
I disapprove of bonding a large highway infrastructure project	20.96%	35
I have no opinion either way at this time	23.95%	40
TOTAL		167

Q7 Within the Town of Haverhill there are two (2) Highway Departments; one serves the Village of Woodsville and maintains approx. 8.06 miles of roadway, the other serves the rest of the Town of Haverhill and maintains approx. 72.8 miles of roadway. There has been a lot of discussion about merging the two highway departments, while ensuring continuity of service for all residents, throughout the entire Town of Haverhill. Do you support the merging of the two highway departments into one unified department of the Town?

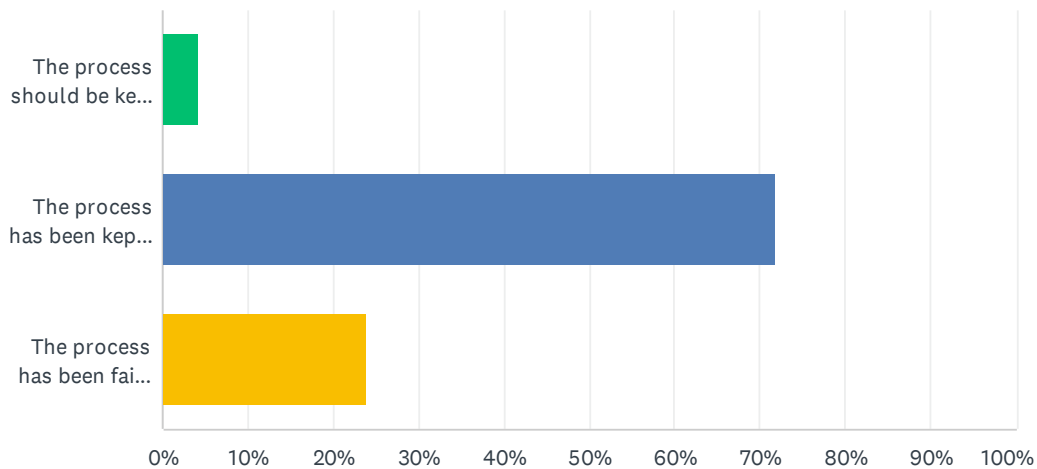
Answered: 166 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes work to merge the two highway departments into a unified department of the Town of Haverhill	62.65%	104
No leave the two highway departments as they are today	37.35%	62
TOTAL		166

Q8 Over the past two years elected and hired Town officials have cooperated with State law makers, the NH Department of Revenue, NH Retirement System, NH Attorney General's Office, Secretary of State's Office, and others as they audited, monitored, guided, and worked to correct local municipal deficiencies. These activities have caused an array of feelings to include angst, confusion, anger, surprise, relief, and even joy. Understanding how tumultuous going through this process has been for all involved, I would like to hear from you how you are feeling about this issue at this time.

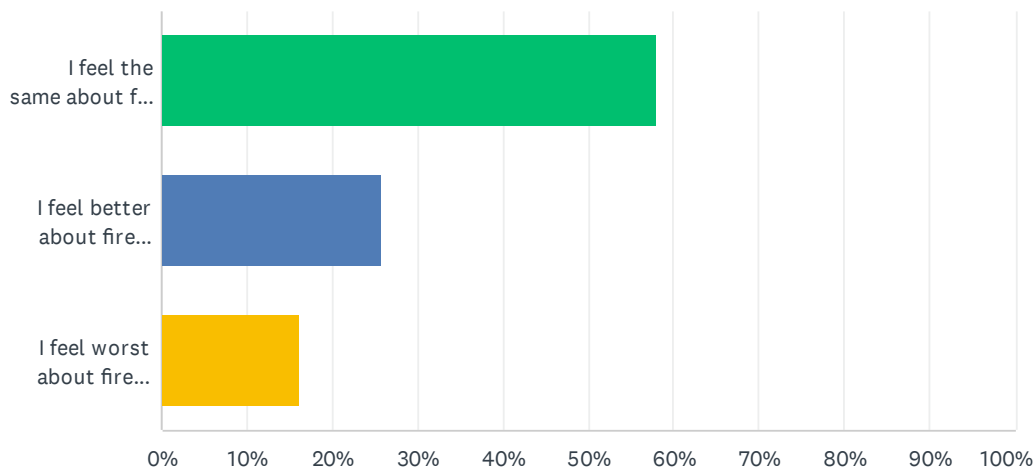
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ANSWER CHOICES	RESPONSES	
The process should be kept quiet, I don't need or want to hear about it.	4.19%	7
The process has been kept too quiet, I don't hear enough about it.	71.86%	120
The process has been fairly transparent, I feel I have heard just what I need to hear.	23.95%	40
TOTAL		167

Q9 In 2020 residents of Haverhill voted to create a Town Fire Department, in 2021 that department was established and both the North Haverhill and Haverhill Corner Fire Stations became Town Fire Stations. Fire service for approx. 50 square miles of Haverhill are now managed by the Town of Haverhill Fire Department. The only area of Haverhill where fire service is still managed by a District is within the Village of Woodsville. This transition was scary for many, so now that the transition is complete, we would like to know how you are feeling about Fire Service in Haverhill?

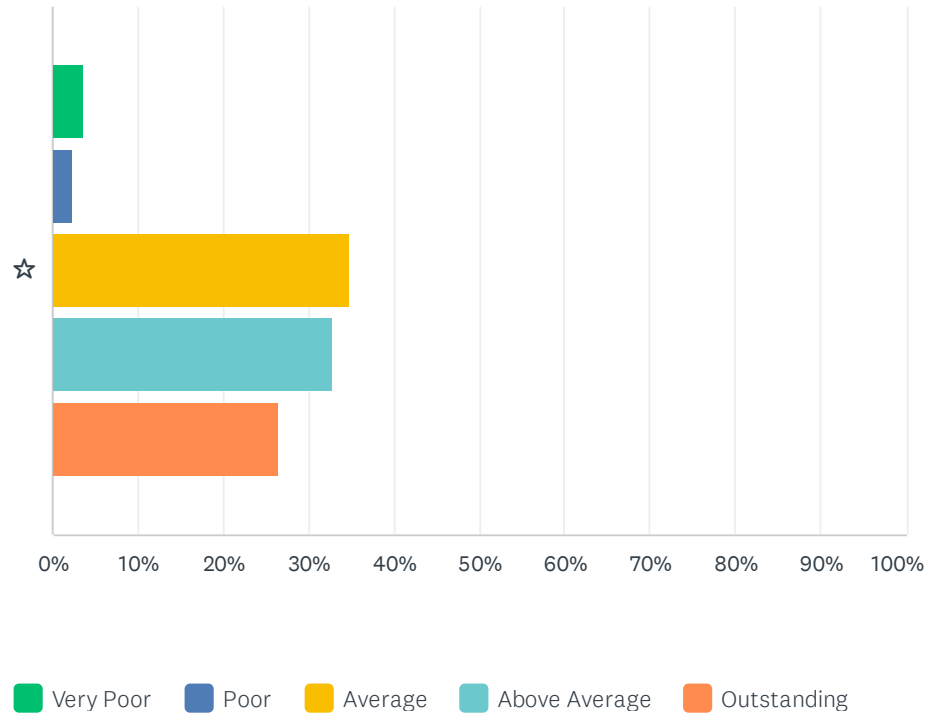
Answered: 167 Skipped: 0



ANSWER CHOICES	RESPONSES	
I feel the same about fire service	58.08%	97
I feel better about fire service	25.75%	43
I feel worst about fire service	16.17%	27
TOTAL		167

Q10 What rating would you give the Town of Haverhill Fire Department 2021?

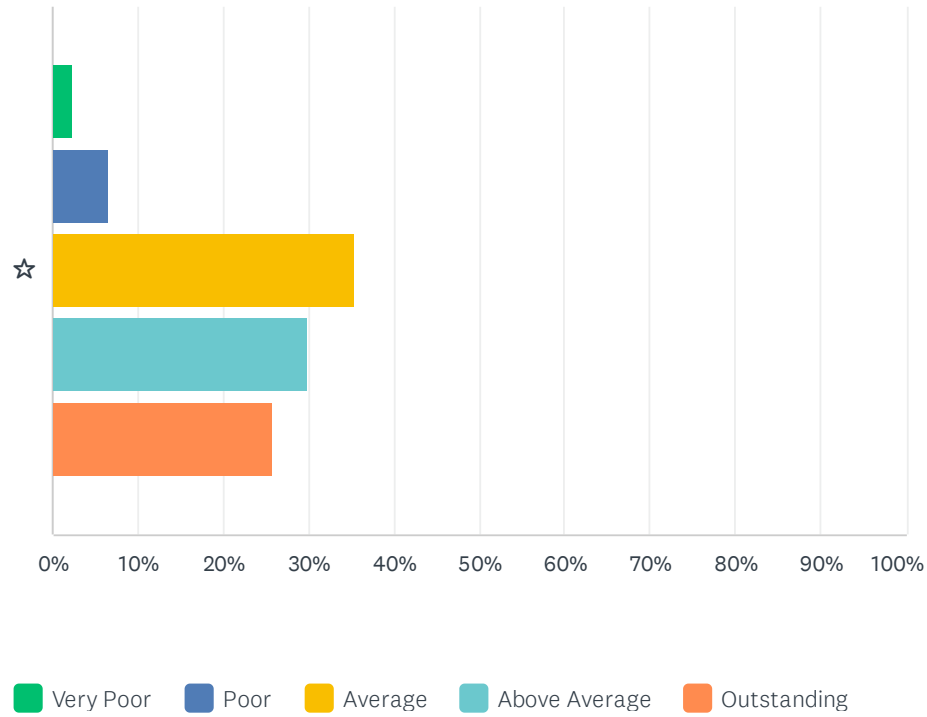
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	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	3.59%	2.40%	34.73%	32.93%	26.35%	167	3.76
	6	4	58	55	44		

Q11 What rating would you give the Haverhill Parks & Recreation Department 2021?

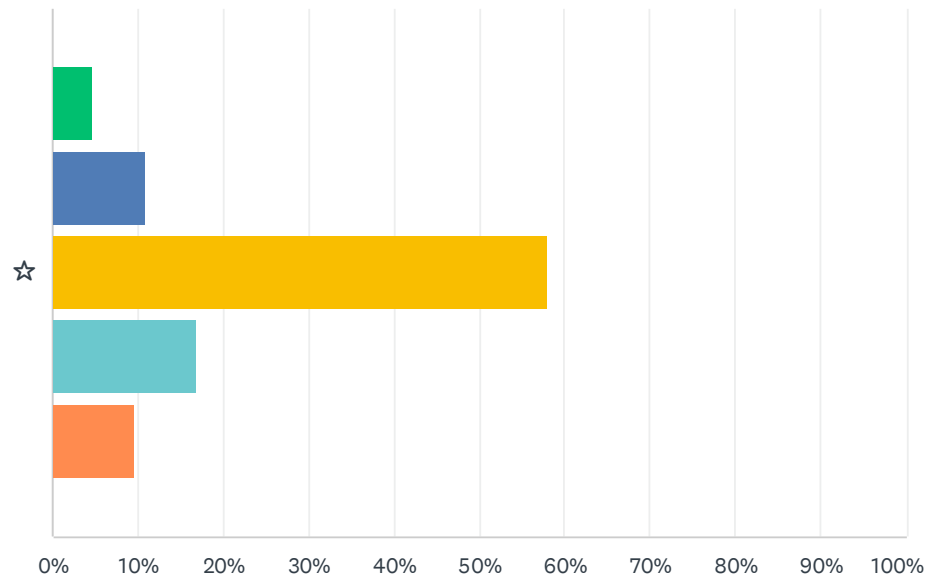
Answered: 167 Skipped: 0



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	2.40%	6.59%	35.33%	29.94%	25.75%	167	3.70
	4	11	59	50	43		

Q12 What rating would you give the Town's Welfare Department for 2021?

Answered: 167 Skipped: 0

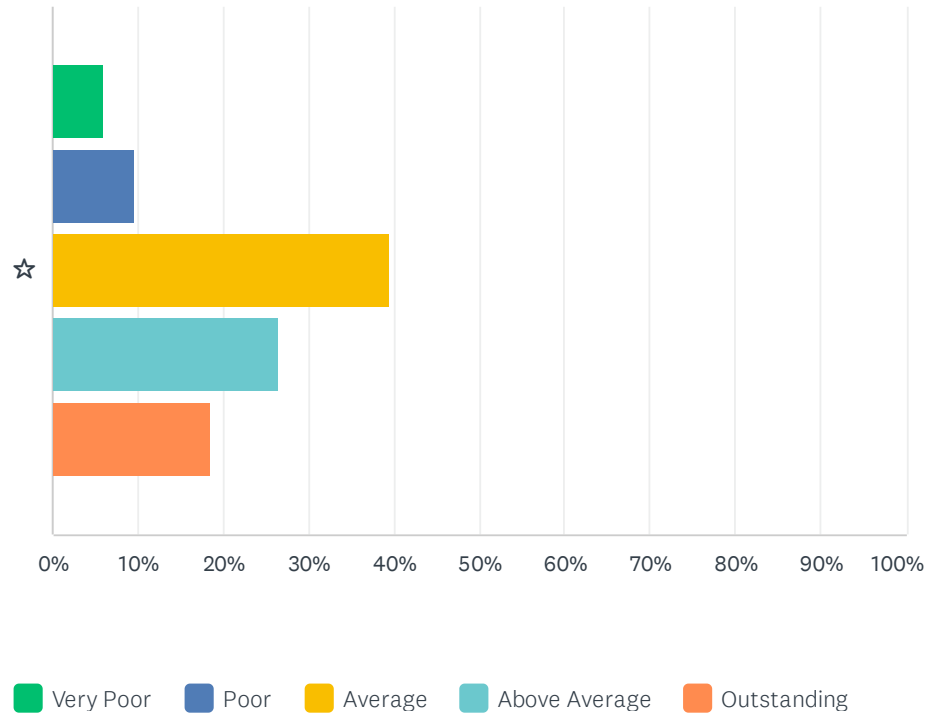


■ Very Poor
 ■ Poor
 ■ Average
 ■ Above Average
 ■ Outstanding

	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	4.79% 8	10.78% 18	58.08% 97	16.77% 28	9.58% 16	167	3.16

Q13 How would you rate the Town of Haverhill's Police Department for 2021?

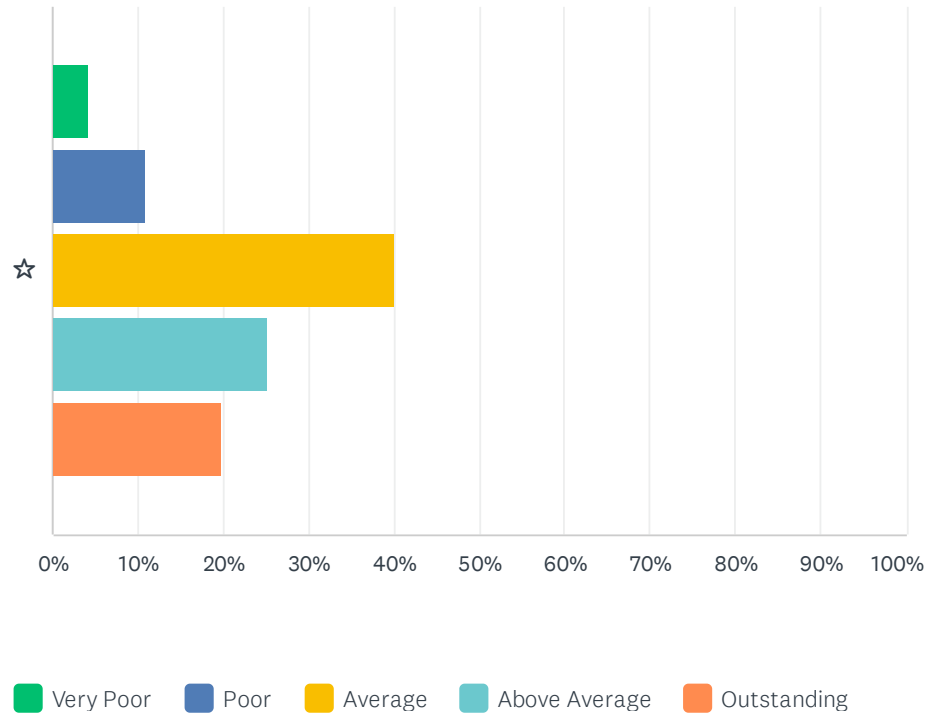
Answered: 167 Skipped: 0



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	5.99%	9.58%	39.52%	26.35%	18.56%	167	3.42
	10	16	66	44	31		

Q14 Please rate the Town of Haverhill's Highway Department for 2021.

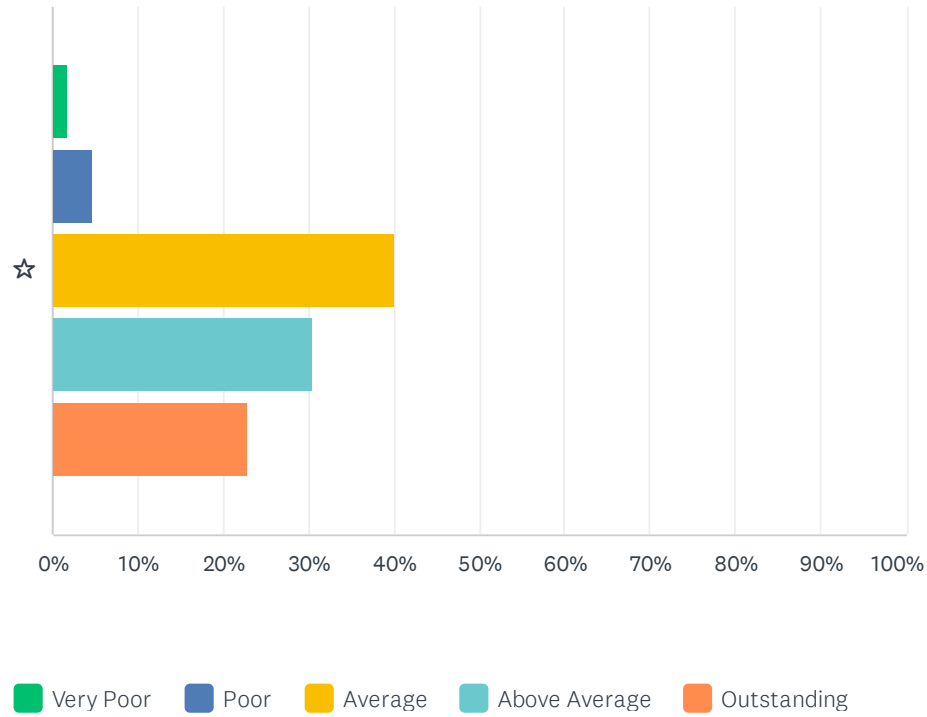
Answered: 167 Skipped: 0



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	4.19%	10.78%	40.12%	25.15%	19.76%	167	3.46
	7	18	67	42	33		

Q15 Please rate the Town of Haverhill's Town Tax Collector?

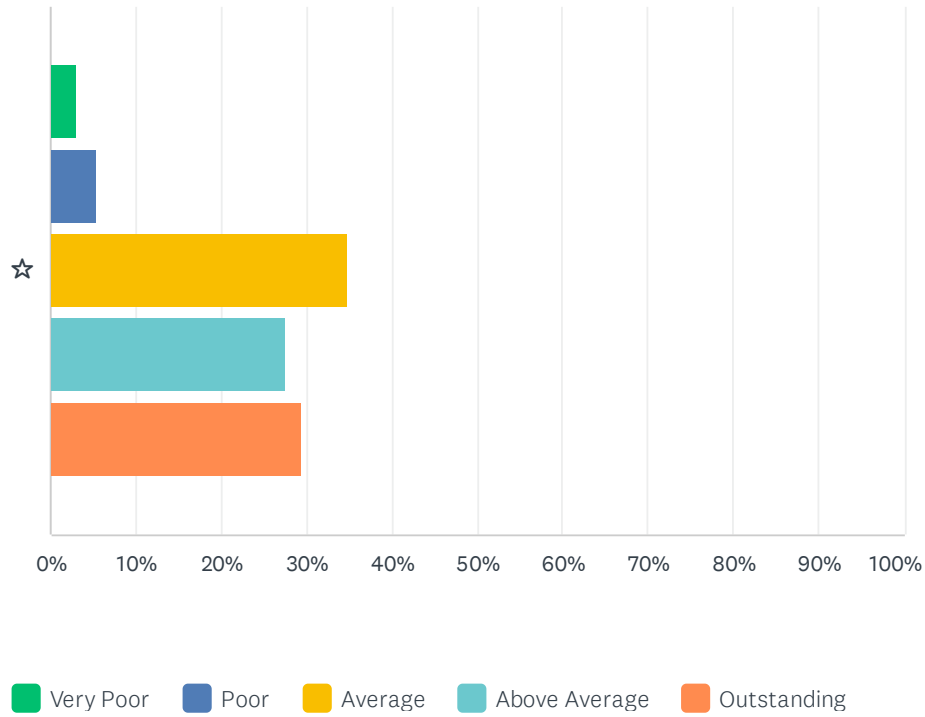
Answered: 167 Skipped: 0



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	1.80%	4.79%	40.12%	30.54%	22.75%	167	3.68
	3	8	67	51	38		

Q16 Please rate the Town of Haverhill's Town Clerk's Office?

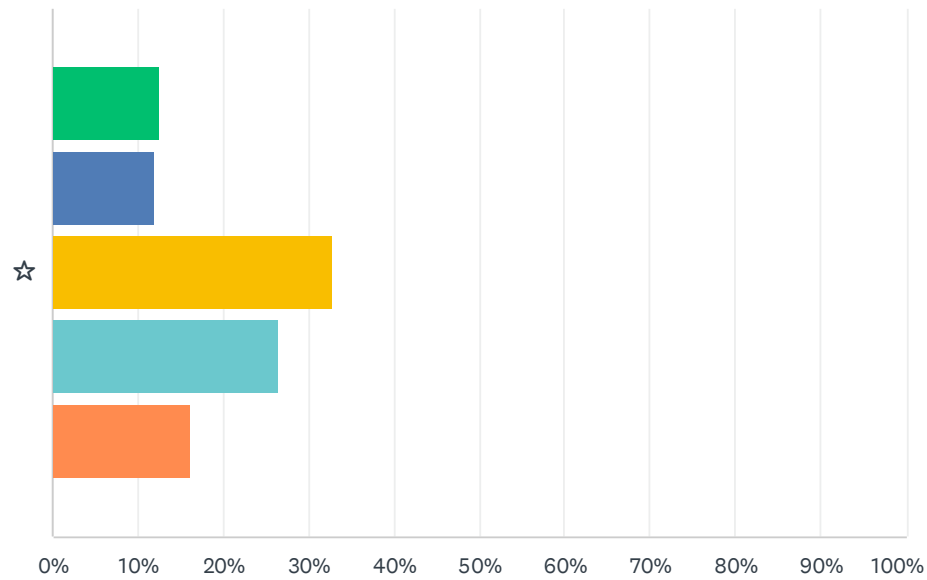
Answered: 167 Skipped: 0



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	2.99% 5	5.39% 9	34.73% 58	27.54% 46	29.34% 49	167	3.75

Q17 Please rate the Town of Haverhill's Town Administration Office?

Answered: 167 Skipped: 0

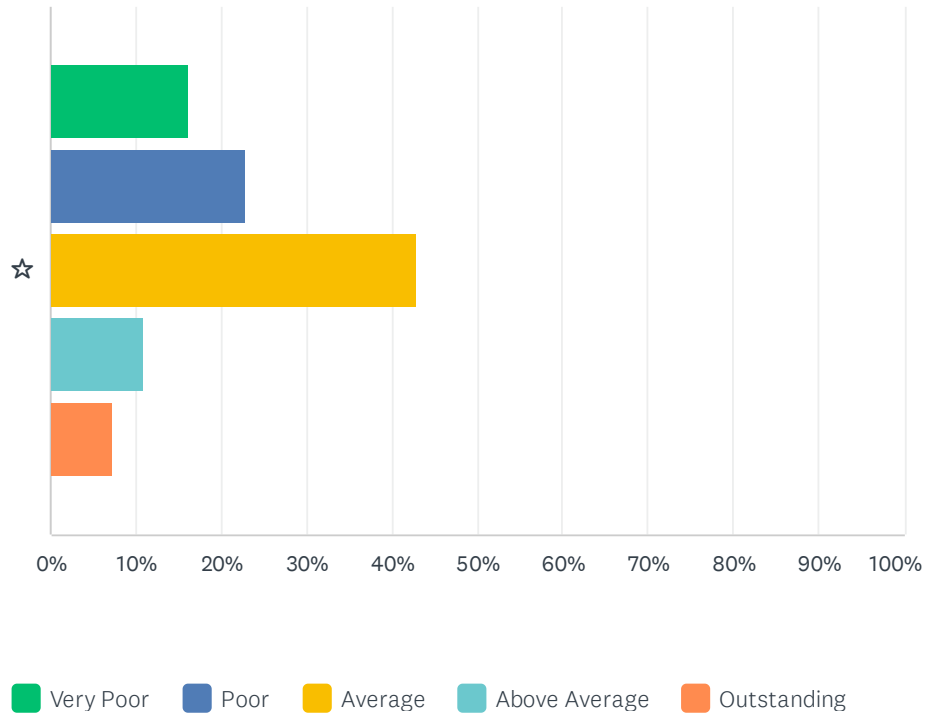


■ Very Poor
 ■ Poor
 ■ Average
 ■ Above Average
 ■ Outstanding

	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	12.57%	11.98%	32.93%	26.35%	16.17%	167	3.22
	21	20	55	44	27		

Q18 How would you rate the Town of Haverhill's Select Board?

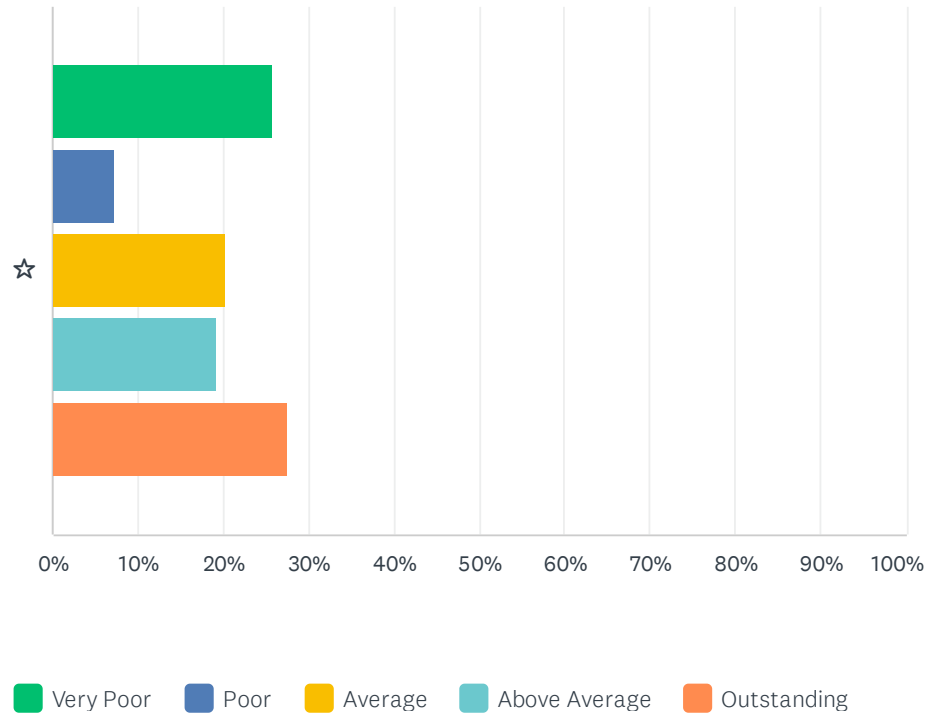
Answered: 166 Skipped: 1



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	16.27% 27	22.89% 38	42.77% 71	10.84% 18	7.23% 12	166	2.70

Q19 How would you rate the Town of Haverhill's Town Manager?

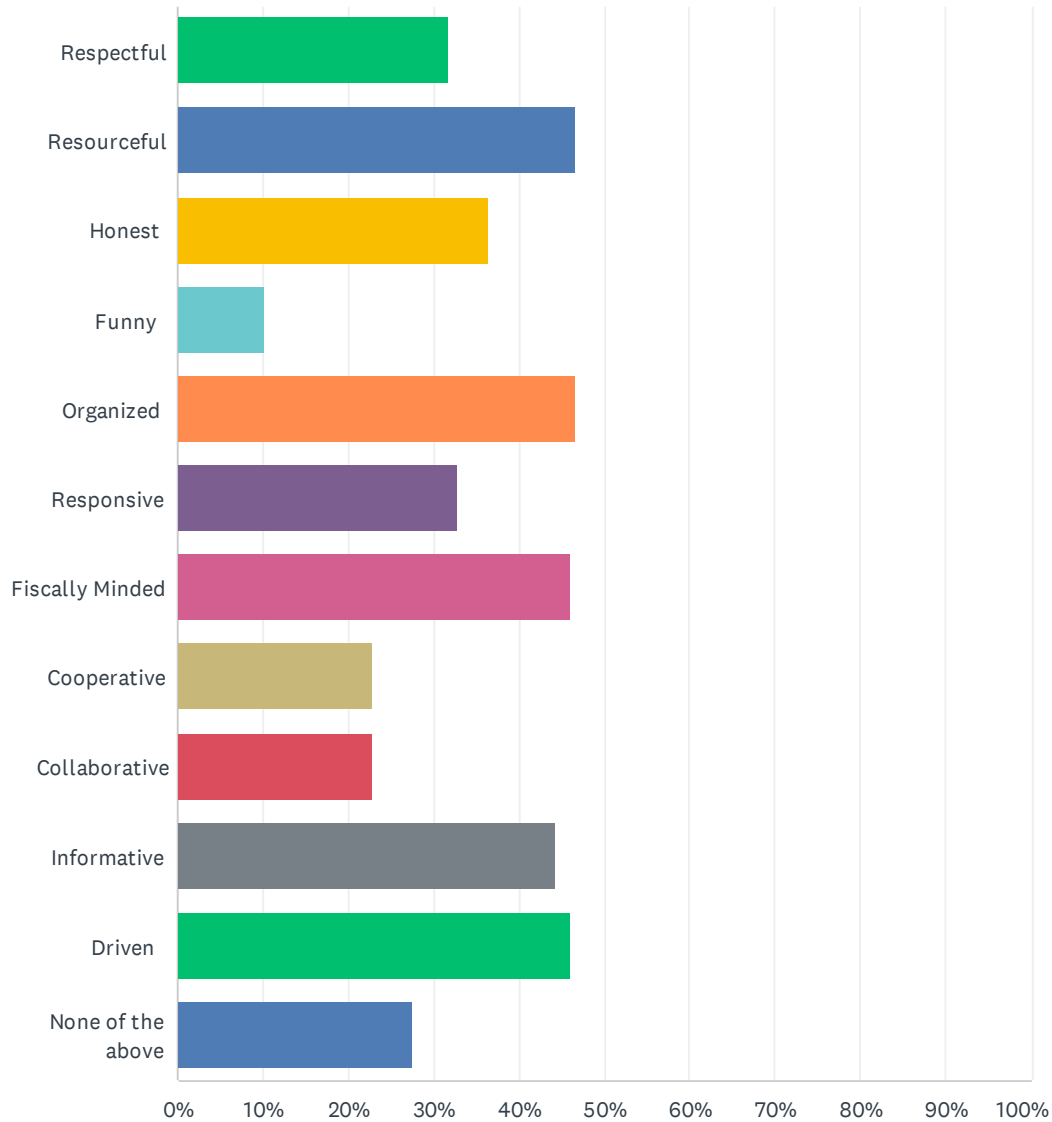
Answered: 167 Skipped: 0



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	25.75%	7.19%	20.36%	19.16%	27.54%	167	3.16
	43	12	34	32	46		

Q20 Over the past year, which of the following qualities do you believe the Town Manager has exhibited?(choose all that apply)

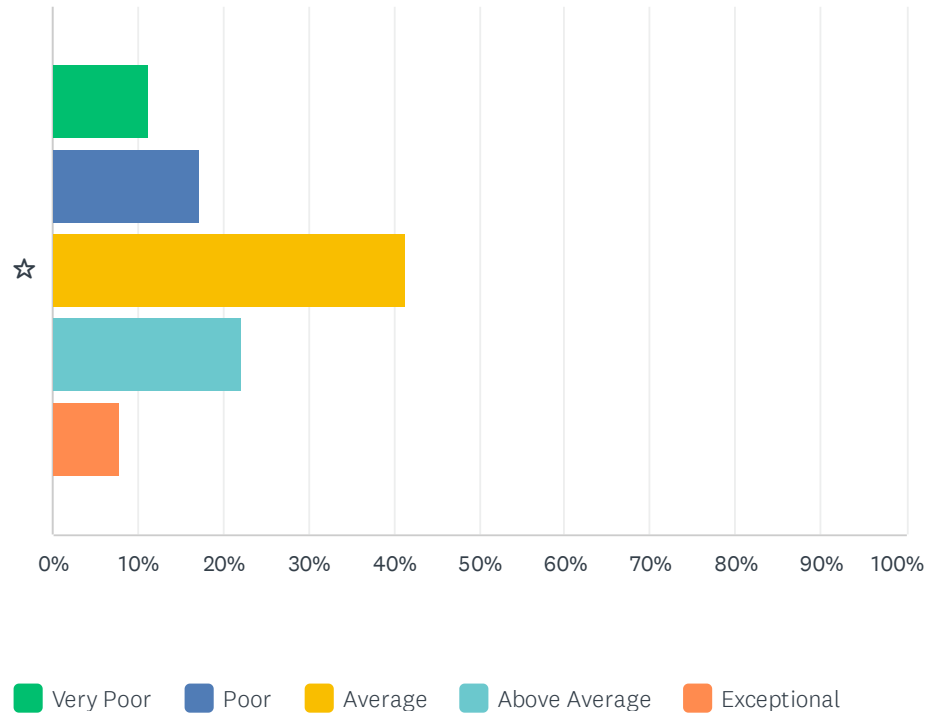
Answered: 167 Skipped: 0



ANSWER CHOICES	RESPONSES	
Respectful	31.74%	53
Resourceful	46.71%	78
Honest	36.53%	61
Funny	10.18%	17
Organized	46.71%	78
Responsive	32.93%	55
Fiscally Minded	46.11%	77
Cooperative	22.75%	38
Collaborative	22.75%	38
Informative	44.31%	74
Driven	46.11%	77
None of the above	27.54%	46
Total Respondents: 167		

Q21 If you could give Haverhill Town Government an overall rating what would it be today?

Answered: 167 Skipped: 0



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	EXCEPTIONAL	TOTAL	WEIGHTED AVERAGE
☆	11.38% 19	17.37% 29	41.32% 69	22.16% 37	7.78% 13	167	2.98

Q22 Thank you for taking the time to complete this survey. Feel free to offer any other thoughts you may have. I look forward to working for you and with you.

Answered: 68 Skipped: 99

#	RESPONSES	DATE
1	This survey feels one sided and doesn't leave much room for constructive criticism for each question asked. Also, rating things such as the fire department, police department, town office should have a n/a for those that haven't used the service.	11/13/2021 12:13 PM
2	In completing this survey, I do not feel that the issues with the town management will be addressed. I do not feel that this will be brought to anyone's attention and just disregarded by the town manager. I feel that the only surveys that will be kept will be the ones that shows she is doing a great job. I don't feel that she or the assistant town manager have been doing any good for the town of Haverhill, that the information for the town and upcoming events has been scarce at best. I don't feel the town fire department has been doing there job appropriately; this was just shown with the retirement of a member after 49 years of service. That no one from the town administration or select board could be bothered to show up. It was also disrespectful that the town of Haverhill Fire Chief could not be bothered in attending this event either. I also feel the police department is lacking. For starters, having limited officers on at any given time is not helping the town of Haverhill. Also, not having enough cruisers is an issue. I do not feel that it is needed for a cruiser to be taken out of town daily when it would be better utilized in the town by patrolling officers. In closing I do not feel the current administration is doing any good for the town of Haverhill, it is just destroying bonds and friendships that had lasted for years and is putting politics above safety..	11/13/2021 12:12 PM
3	Answer quations regarding the over spending in legal to support own agendas. Lost lawsuit to Woodsville which was frivolous spending.	11/13/2021 12:11 PM
4	Need a paved bike trail between covered bath bridge and waterfall in Bradford VT	11/13/2021 6:47 AM
5	In completing this survey, I do not feel that the issues with the town management will be addressed. I do not feel that this will be brought to anyone attention and just disregarded by the town manger. I feel that the only surveys that will be kept will be the ones that shows she is doing a great job. I don't feel that she or the assistant town manager have been doing any good for the town of Haverhill, that the information for the town and upcoming events has been scarce at best. I don't feel the town fire department has been doing there job appropriately this was just shown with a retirement of a member after 49 years of service. That no one from the town administration or select board could be bothered to show up. It was also disrespectfully for the town of Haverhill Fire Chief could not be bothered in attending this event either. I also feel the police department is lacking as well. One having limited officers on at any given time is not helping the town of Haverhill. Also not having enough cruisers is also an issue, I do not feel that it is needed for a cruiser to taken out of town daily when it would be better utilized in the town by patrolling officers. In closing I do not feel the current administration is doing any good for the town of Haverhill, it is just destroying bonds and friendships that had lasted for years.	11/12/2021 10:45 AM
6	Your police department is a joke. You have 2 detectives, no arrests that are relevant and many officers who sit on their butts all day at the station. Your officer couldnt even get to the parade start early enough .. we had to wait for him. But of entitled little brats who could care less about this town, the people, the community etc. Joke..	11/11/2021 2:47 PM
7	Thank you for protecting the interests of the taxpayers, and explaining how this is being done.	11/11/2021 1:50 PM
8	We need to start investing in our Town, even if in the short term it costs us a bit more. Our Town has been neglected for way too long by our past Town Managers and Select Boards. Time for this current Select Board to acknowledge the value of our Town Manager! She is top notch!	11/10/2021 8:45 PM
9	Wheeled vehicles should not be allowed to use the Rail Trail during snowmobile season.	11/10/2021 8:44 PM

10	Thank you for again for another opportunity to provide our feedback. You are doing a phenomenal job, your hard work on our behalf is appreciated!	11/10/2021 8:36 PM
11	I have seen a true effort by the Town to finally move us toward being one Town, one community, one Haverhill. The nasty jabs by Woodsville Commissioners and our new Village Administrator need to stop. They need to just start being honest and up front with the truth. They created the situation we are in, they need to take responsibility. Enough childish game playing and finger pointing!	11/10/2021 3:03 PM
12	Although I am not one of the raving lunatics in town, the town managers behavior has not made me proud of the town I live in. Her behavior should be the absolute best example of our citizens. It is far from that. I don't feel as though our community has been respected.	11/4/2021 11:27 AM
13	I am thankful we finally have an effective leader in this Town; one that will do what is right for us all even when the decisions are hard and sometimes not popular. She was hired to run the Town, not serve the few who believe they are entitled.	11/1/2021 1:23 PM
14	I am happy with what the town manager has done thus far. I feel Haverhill is moving in a positive forward direction. I feel our two biggest issues are the Haverhill Police Department needs a complete revamping to include staff and it's physical location. There needs to be a stand alone police department for many many reasons. Our roads in town are also in very poor unsafe condition. More time/effort and money needs to be spent on our roads. The highway department does an excellent job keeping them clear, especially in the winter and they should be commended. Thank you! Resident since 2009.	10/31/2021 11:14 AM
15	Brigett is exactly what this Town has needed for a very long time!	10/13/2021 4:12 PM
16	Thank you to all employees and especially Bridgete in being concerned over our taxes and for getting grants; and to Sherri Sargent for ALL she does.	10/13/2021 3:53 PM
17	Thank you to Sherri Sargent for all us "Antique Strollers" She Rocks!	10/13/2021 3:49 PM
18	The tax bills are sent twice a year. Can they give the option for a one time payment instead of two?	10/10/2021 8:17 AM
19	Thank you for reaching out to residents and giving us an opportunity to be part of the solution.	10/2/2021 9:24 PM
20	Thank you	9/29/2021 2:46 PM
21	The whole woodsville vs haverhill thing seems bizarre and expensive, but instead of looking for ways to unify the town government seems to be driving wedges and inventing problems to fix.	9/29/2021 9:00 AM
22	It is shameful and archaic that we do not have recycling. A solution must be found.	9/23/2021 10:28 PM
23	The town of haverhill is deeply divided. While some of what to TM did was in good conscience, the ways in which it goes about is distasteful and very upsetting to the town. The fact that she calls people in the town "idiots" and there is no discipline is poor on the selectboard. Even on this survey, there was no place for her to improve her tactics. In her quality question, they were all positive values. She is not perfect, but that will not show on her. Dividing this town is not helping the community. No one is thinking about this. Elections will show this in the future.	9/23/2021 10:35 AM
24	Cell service and housing! I moved here two years ago and it was almost impossible not only to find affordable rental housing but any rental housing at all.	9/21/2021 3:33 PM
25	The Haverhill Library Association was gratified to be given the opportunity to participate in the town's contract rate for natural gas. That will save us hundreds of dollars a year! Thank you.	9/21/2021 3:01 PM
26	Add "no opinion" or "insufficient knowledge" options to all questions. I have had no contact with some departments.	9/21/2021 12:02 PM
27	I note that on question 20 only positive attributes were listed. Every person, at some time, shows positive attributes, but also can show negative ones. I would also suggest more opportunity to make comments on each question.	9/21/2021 11:23 AM
28	It would be best if the TM resigned and we could move forward with new leadership.	9/21/2021 10:32 AM
29	Why so many questions about the town manager? Why no other options in 5? I don't know enough to decide, but that's not an option. And you can't leave it blank Why the ratings for each department but again no rationale or place to put comments.	9/21/2021 9:31 AM

30	Love how all is manages so well now. Keep up the good work	9/20/2021 6:03 PM
31	Could you post the public announcements that appear in front of the Morrill Bldg on the town website, also? We can't read all of messages as we drive by, and we don't want to miss any of them! Thank you!	9/20/2021 12:54 PM
32	Although appreciative of the fine job that the Hwy. Dept. has done in restoring projects previously poorly done, there should be an attempt to devote more time to maintaining our dirt roads & culverts, as well as can be expected, given the frequent strong rainstorms.	9/20/2021 12:53 PM
33	The Town Manager needs to be removed from her position and through continued elections the board members that are only serving their personal interests need to be voted out. Then the very long and difficult process of repairing all the damage to the town that the Town Manager and other certain individuals has wrought.	9/20/2021 12:36 PM
34	Either get Woodsville on board with Haverhill or have them become their own town. Work on lowering my tax rate.	9/20/2021 9:11 AM
35	I think the town manager should resign. Since she has taken office she as gone out of her way to create deep divisions between the town of Haverhill and Woodsville Precinct	9/19/2021 5:32 PM
36	You should resign you have caused so much upheaval between the towns and precincts and I cannot answer number 8 none apply	9/19/2021 4:58 PM
37	I think it was important to bring to light the deficiencies in Woodsville. Now it is time to back off. Our TM and some Selectboard members are creating division where it is not necessary.	9/19/2021 2:39 PM
38	Get rid of precincts. They are what is dividing the town.	9/19/2021 11:33 AM
39	I would like to thank the CURRENT TM for DRAGGING us forward, while enduring unnecessary grief from those who think they have "the right" to run the town as it had been, POORLY< for at least the last 30 years. Please continue to work for the good citizens of Haverhill AND also, hold the "not so good" citizens accountable for their misdeeds that have hurt ua all & damaged our community! Sempre fi!	9/19/2021 10:50 AM
40	I actually think the welfare department is doing a good job but it's hard to appreciate a department that is bleeding the town dry, albeit through no fault of their own. Drastic measures must be taken to deal with the homeless problem in Haverhill	9/19/2021 9:53 AM
41	You folks are doing an awesome job	9/19/2021 9:08 AM
42	Keep up the good work. I know it's difficult to battle through long held biases (and to work for and with people who feel threatened by bright, assertive women) but some of us appreciate and support the many positive changes you've been making.	9/19/2021 8:23 AM
43	Sad joke	9/19/2021 8:10 AM
44	I don't know much about the town's Welfare system or the Parks and Rec. department.	9/19/2021 7:49 AM
45	Thank you for the work you have done	9/19/2021 7:25 AM
46	the undermined way the town manager has handled Woodsvile is disgusting and the grab for the rest of the towns infrastructure is fire departments roads is appallingly familiar of today's politics nationwide. who let our town get taken over?	9/19/2021 6:49 AM
47	Question 5 - I would like to see ATVs be allowed on the rail trail once the legal issues are resolved.	9/19/2021 6:02 AM
48	Town roads that are paved need to be better marked with center lines and side "fog lines."	9/19/2021 12:51 AM
49	Town manager needs to resign	9/18/2021 11:55 PM
50	More funding to highway department	9/18/2021 10:13 PM
51	Find a way to support the non profits in the town	9/18/2021 9:01 PM
52	Would it be possible to be able to bring in more special medical personnel such as dental care. We no longer have a dental office in Woodsville.	9/18/2021 8:09 PM
53	Thanks	9/18/2021 8:04 PM
54	On the roads issue, you did not include improvements for the dirt roads in town. The number of	9/18/2021 6:32 PM

homes on Lime Kiln Rd have doubled in the past 22 years - maintenance has not. Members of the select board do not appear to have the necessary knowledge of governmental rule, regulations and laws or experience in local government policies - They often seem to "manage" based on their "guts" - That may have worked in the past but today, they need a lot more experience and knowledge about how government works. They do not appear to have that.

55	The town manager is a power monger! If you dare disagree, she will do dishonest things to try question integrity! Some of the questions don't allow for how you believe. They only reflect what you want. There should be a place for other in several where answers are slanted your way! There are some questions that don't offer a negative choice. I should be able to skip a question! This is an unfair survey that I had to answer questions even though my opinion was different. This makes this survey bogus!	9/18/2021 5:35 PM
56	I think a town wide meeting is needed. In person. So that everyone can get a chance to meet this new Town Manager. I also think a mailed, monthly or quarterly newsletter and meeting calendar. Not EVERYONE has internet, nor Facebook. Seeing as though 2020 was a washout and 2021 is still shaky, it'd be nice to get the town together. To bad we don't have a huge fall fair at the fairgrounds, to just get in touch with neighbors, bring out harvest goods and celebrate the harvest season.	9/18/2021 5:06 PM
57	I think it's absolutely disgusting to have a town wide reassessment during a national emergency/crisis. To base home/property values on inflated numbers due to panic buying & relocation due to a pandemic speaks volumes about the morals & values of our government. Yes, res assessments are necessary but not during a pandemic when the working class get punished for being homeowners. Far more people would be attracted to this community if our taxes weren't so ridiculously high & our leadership was more concerned about residents. It is very apparent that we are all being punished because we voted no on article 2 & overwhelming object to the way our government is leading. I love this area but have considered leaving due to current conditions.	9/18/2021 5:05 PM
58	Thank you for all you do!	9/18/2021 4:17 PM
59	I'd like to see more focus on the haverhill tax payers and less on woodsville.	9/18/2021 4:11 PM
60	Thank you for the opportunity to give my opinion.	9/18/2021 3:51 PM
61	TM does an outstanding job for the Town of Haverhill and you are truly appreciated. Your presentations are very informative. The zoom meetings are very informative I only wish we could go back and review them later because there are times we might not be able to view the meetings live.	9/18/2021 3:09 PM
62	Remove the town Manager and replace with an individual decided by the town or give the responsibilities to the select board.	9/18/2021 3:08 PM
63	Town Manager needs to go. She is disrespectful and is only working towards her own agenda. She has caused so much turmoil in Town that we need to get our Town back. Too many departments with the Town administration office. Waste of tax payer dollars to fund ridiculous salaries. Salaries that would be recieved if this was a city. We are a very small community and seeing tax dollars go towards salaries that are very undeserving	9/18/2021 3:08 PM
64	We just moved to town but having been watching and investigating for months the town. We both find the town manager to be pretty impressive and very much engaged for the betterment of the town.	9/18/2021 3:03 PM
65	We see the hard work and dedication that the Town Manager and assistants bring to their jobs. We appreciate their efforts to raise the level of professionalism in town government and open up the process to the public. The few loud voices fighting necessary changes do not speak for everyone in town.	9/18/2021 3:01 PM
66	N/a	9/18/2021 2:36 PM
67	I feel that the tax payers are wasting their money having a police department in haverhill. Most of the time they're getting coffee or riding around. Many other residents will agree that they do not fairly accurately or timely respond to a call especially when there is concern for the well being of the victim. Furthermore, they do have time to get coffee and doughnuts while not responding to calls. This is not a joke either. This is a concern I take very seriously for the safety of myself my family and my children and any other future residents of this town.	9/18/2021 2:34 PM
68	Thank you for the opportunity to share.	9/18/2021 2:21 PM

