

Q1 If you could tell me only one thing about Haverhill, what would it be?

Answered: 161 Skipped: 12

#	RESPONSES	DATE
1	We have just moved here from RI and so we are exploring. So far, we just love it here!	6/7/2019 10:40 AM
2	We need a recycling plant	6/7/2019 8:22 AM
3	Over budget	6/6/2019 10:54 PM
4	The taxes are not substantiated by the services rendered	6/6/2019 7:47 PM
5	I love my hometown.	6/6/2019 5:01 PM
6	A small quiet town with no crime, traffic and nice people	6/5/2019 10:59 PM
7	Taxes are extremely high both town and school. Considering selling put high taxes restrict potential sales	6/5/2019 9:15 PM
8	Haverhill is a great place to live and to raise a family; however, increased property taxes, a growing drug problem and a deteriorating Woodsville seem to inhibit the economic growth that is much needed in the area.	6/5/2019 9:34 AM
9	Community spirit	6/4/2019 8:26 PM
10	The infrastructure and types of business do not support a health promoting culture.	6/3/2019 10:06 PM
11	Like small town feel. Don't want anymore big box stores like Walmart, like local shops	6/3/2019 10:03 PM
12	Taxes are too high	6/3/2019 7:16 PM
13	Hard working people who are proud of there Town .	6/2/2019 10:55 PM
14	Needs real jobs for a better tax base	6/2/2019 7:09 PM
15	No reason to go there. Very few decent businesses, no cell service.	6/2/2019 7:03 PM
16	Historic District is one of most important in the state	6/2/2019 1:52 AM
17	It is inhabited by a very eclectic group of individuals	6/1/2019 11:11 PM
18	It covers a lot of geographic area and has distinct towns within it.	6/1/2019 10:14 PM
19	I feel during the winter months, when a snowstorm arrives on a weekend the roads are least tended to. As they are during a snow storm that hits during a work week.	6/1/2019 8:19 PM
20	Community	6/1/2019 4:48 PM
21	Remote	6/1/2019 3:56 PM
22	Rich with history, but dragged down with political stupidity.	6/1/2019 2:27 PM
23	It's small, but filled with lots of good people	6/1/2019 2:20 PM
24	Conservative, old-white men.	6/1/2019 2:13 PM
25	Must continue progress made by previous town manager in promoting businesses and communities within the town.	6/1/2019 1:45 PM
26	Pleasant place to live.	5/30/2019 11:06 PM
27	A very friendly place.	5/30/2019 3:46 PM
28	It has great potential.	5/28/2019 5:14 PM
29	It is a well-meaning penny-wise pound-foolish community	5/28/2019 2:26 PM
30	Partitioned small town with great potential.	5/24/2019 8:21 PM

31	DisFunctional town government and schools	5/24/2019 10:52 AM
32	Rural	5/24/2019 7:12 AM
33	Beautiful area with many local amenities.	5/23/2019 6:34 PM
34	Taxes are wayyyy too high	5/23/2019 6:12 PM
35	Beautiful river views.	5/23/2019 4:24 PM
36	Struggling town, but it is a great place to live	5/23/2019 4:06 PM
37	It has a significant historical heritage that is currently under-marketed, largely because its various districts do not consider themselves part of the whole and seem to think more in terms of district rather than town-wide issues,	5/23/2019 9:21 AM
38	Nice quiet, historical town	5/22/2019 11:24 AM
39	Haverhill needs aggressive development both commercial and residential while ensuring current spending is effective. Getting full value for the money we're spending.	5/22/2019 7:04 AM
40	We need to think and act as a town, not several villages and precincts.	5/21/2019 10:05 PM
41	Taxes are outrageous	5/21/2019 5:46 PM
42	Moderate	5/20/2019 9:21 PM
43	That the taxes in Haverhill are too high!	5/20/2019 6:41 PM
44	It's a perfect place to live and raise a family.	5/20/2019 3:44 PM
45	The town has a great of potential, but this is blocked by blight.	5/20/2019 3:27 PM
46	A place with beautiful natural scenery that has too many blighted properties that bring down home values.	5/20/2019 2:55 PM
47	People feel very safe in our town.	5/20/2019 2:29 PM
48	It's a beautiful town w nice people but not much money.	5/20/2019 11:57 AM
49	The past is preventing us from envisioning future possibilities.	5/20/2019 10:37 AM
50	4 wheeling!	5/19/2019 9:34 PM
51	Expensive	5/19/2019 3:52 PM
52	Friendly caring community	5/19/2019 1:55 PM
53	A beautiful, rural community	5/19/2019 11:20 AM
54	Nice community	5/19/2019 8:21 AM
55	High taxes	5/18/2019 8:16 PM
56	Over taxed, run down looking town.	5/18/2019 7:59 PM
57	Friendly	5/18/2019 6:20 PM
58	Way too much government. Too many precincts etc.	5/18/2019 5:40 PM
59	The schools are the biggest asset.	5/18/2019 4:10 PM
60	Dirt roads could use some attention, paving and so forth.	5/18/2019 3:29 PM
61	Only for a few	5/18/2019 12:23 PM
62	Haverhill is a beautiful town overlooking the Connecticut River.	5/18/2019 11:47 AM
63	High taxes!	5/18/2019 9:57 AM
64	School taxes too high	5/18/2019 5:44 AM
65	Wonderful people live here.	5/17/2019 9:55 PM
66	Peaceful	5/17/2019 5:39 PM

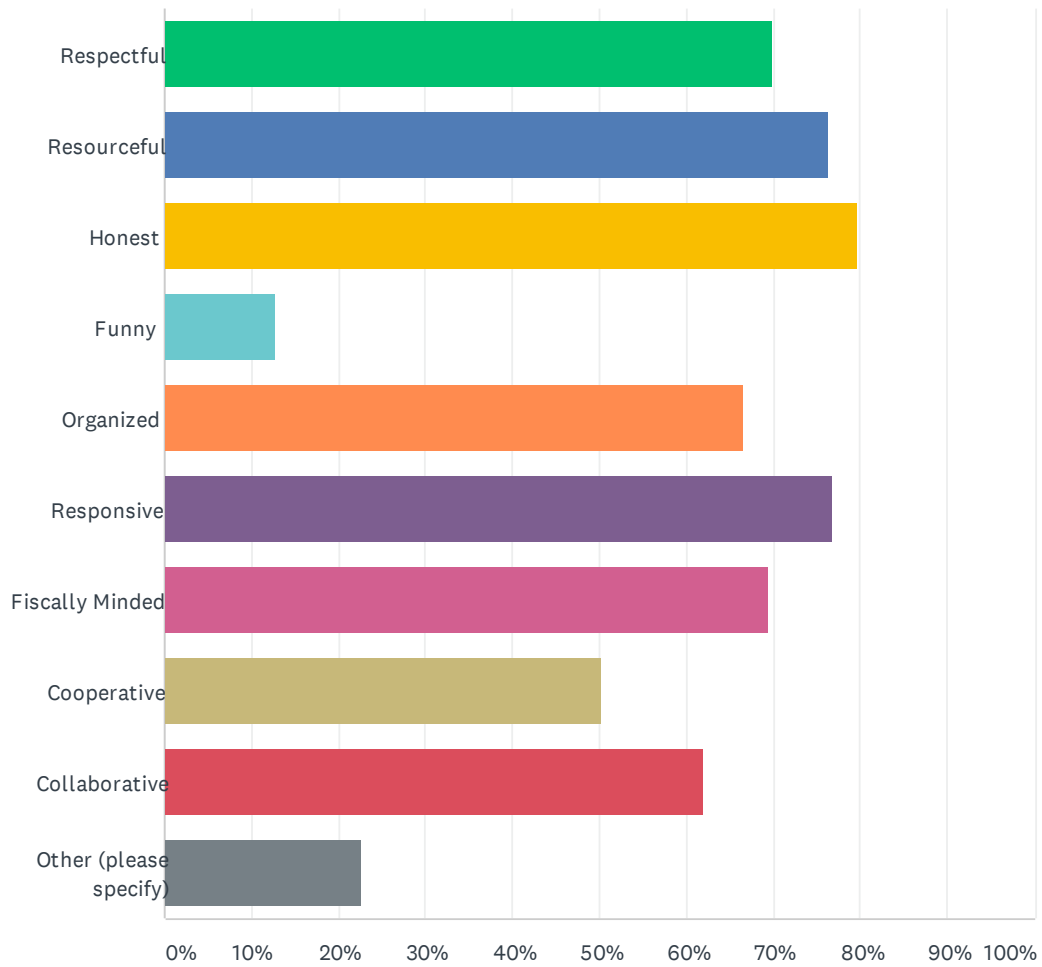
67	We have a great town, but of late we are starting to slip. We need to look harder at crime and drug related issues around the area. Mostly in Woodsville where we have seen increased pan handling (to buy drugs) and people using drugs in town open areas. We should have an increased presence of law enforcement in Woodsville open areas. Like our parks and rec center. As close as we are to Vermont, and known trafficking areas, I.E. P&H Truck Stop. The key is strick law enforcement, not treatment. P&H has made news multiple times as a drop spot for drugs locally. Some of those drugs are coming to Woodsville and the local area.	5/17/2019 12:29 PM
68	The taxes are too high.	5/17/2019 11:21 AM
69	Haverhill doesn't have enough resources for young adults and children.	5/17/2019 11:14 AM
70	Have seen the deterioration of downtown.	5/17/2019 10:40 AM
71	a good place to live	5/17/2019 10:38 AM
72	The taxes are too high.	5/17/2019 10:31 AM
73	The small town feel and sense of community are what make Haverhill such a great place.	5/17/2019 10:26 AM
74	Taxes are too high	5/17/2019 10:21 AM
75	Haverhill is a beautiful, warm, friendly, rural community.	5/17/2019 10:20 AM
76	It is very diversified. The 4 precincts are all distinct parts of the greater Haverhill. They need their own governing body, but also should work together with the Select Board.	5/17/2019 10:14 AM
77	Kind of dusty from the dirt roads.	5/17/2019 10:14 AM
78	Taxes way too high	5/17/2019 10:12 AM
79	Property taxes are way too high	5/17/2019 7:39 AM
80	How beautiful the area is.	5/17/2019 7:29 AM
81	Neighborly..., it's a welcoming community.	5/17/2019 6:36 AM
82	Taxes are too high!	5/16/2019 10:17 PM
83	Need services like a housekeeper for people with a brain/stroke condition	5/16/2019 4:55 PM
84	The community that is Haverhill needs unification and more community and less divisiveness.	5/16/2019 4:33 PM
85	You need to be born here	5/16/2019 1:13 PM
86	Get rid of the sirens for the fire department. Does not promote young families wanting to move here.	5/16/2019 1:00 PM
87	People no longer think about others. They only think about what they want and "think they deserve". People on the Select Board have biased opinions about others and make what should be non personal very personal, this causes distrust and discourse.	5/16/2019 10:17 AM
88	Economically depressed	5/16/2019 9:25 AM
89	loaded question... complex small town with great potential but limited by a lack of planning and funding which negatively impacts outlooks	5/16/2019 9:20 AM
90	our taxes are high. I would love to see a larger head tax to cover our large demographic of families on assistance who live in homes to small to accommodate the students land taxes do not...Other states have a larger car registration to cover school cost this way ALL are paying in not just land owners.	5/16/2019 7:55 AM
91	The feeling of community. When a celebration is happening or a sadden time. This community has a sense to pull together for each other, inspire of the many different options. FAMILY	5/16/2019 7:31 AM
92	It is a fairly nice place to live.	5/16/2019 6:53 AM
93	People work hard for their money. Please don't disrespect it.	5/16/2019 6:24 AM
94	Haverhill has a sense of community. Many people volunteer in a variety of ways to make the town a good place to live.	5/16/2019 3:33 AM
95	The system is broken	5/15/2019 11:22 PM

96	The roads suck	5/15/2019 10:57 PM
97	Haverhill can lose its uniqueness very easily through poor or isolated decision making. (Ie. The night sky is disappearing at 8% each year)	5/15/2019 10:06 PM
98	we need more things for the teenagers 14 and up	5/15/2019 9:42 PM
99	Nice place to live	5/15/2019 9:02 PM
100	Haverhill is one, not 3 individual towns.	5/15/2019 9:01 PM
101	High taxes	5/15/2019 8:57 PM
102	Taxes are to high	5/15/2019 8:51 PM
103	Taxes are really high	5/15/2019 8:43 PM
104	Taxes to high	5/15/2019 8:42 PM
105	My happy place	5/15/2019 8:39 PM
106	That it is a small town that has the capability to come together as one. Plenty of local businesses with a lot of potential.	5/15/2019 8:34 PM
107	The taxes are high. The only thing good we have from high taxes are the fire departments. The roads are terrible, and the road agent and crew are useless. I have never seen the roads in such terrible shape.	5/15/2019 8:34 PM
108	Friendly people.	5/15/2019 8:30 PM
109	High taxes!	5/15/2019 8:24 PM
110	The community support is great.	5/15/2019 8:23 PM
111	Losing population	5/15/2019 8:17 PM
112	Madness	5/15/2019 7:49 PM
113	The people of Haverhill rally when needed. When someone is in need of support the community comes together.	5/15/2019 7:39 PM
114	Taxes are hurting everyone from homeowners to buisness	5/15/2019 7:26 PM
115	Friendly town with untapped opportunities.	5/15/2019 7:20 PM
116	It's boring!	5/15/2019 7:08 PM
117	How beautiful this area is!	5/15/2019 7:04 PM
118	It's a small town with not a whole lot of opportunity.	5/15/2019 6:46 PM
119	Most of the towns people are very proud of the town	5/15/2019 6:30 PM
120	Haverhill is a great little town and I'm so glad I get to raise my children here!	5/15/2019 6:24 PM
121	Beautiful	5/15/2019 6:16 PM
122	It's a great small rural town to live in	5/15/2019 5:45 PM
123	Run by name who's who	5/15/2019 5:42 PM
124	Natural resources and it's beauty	5/15/2019 5:20 PM
125	It's a great place to live	5/15/2019 5:17 PM
126	Taxes are too high	5/15/2019 5:05 PM
127	The "Good Ol' Boys" will often impede you from getting anything accomplished.	5/15/2019 5:04 PM
128	Needs vitality	5/15/2019 5:02 PM
129	That we are not a town. We are a collection of small towns that all have different visions and goals, and we are forever working at cross purposes, and have been for the 50+ years I have lived here.	5/15/2019 5:00 PM

130	That we are a very tight knit community, with values and morals. We take care of each other and look out for one another	5/15/2019 4:58 PM
131	Great place to grow up.	5/15/2019 4:48 PM
132	It is a small town that is on the edge. We need a strategic plan to ensure we continue down the path of prosperity. The opioid epidemic could very likely send us in the exact opposite direction if we are not careful.	5/15/2019 4:45 PM
133	Tradition is important but holds us back	5/15/2019 4:41 PM
134	Taxes are to high, LOL.	5/15/2019 4:40 PM
135	Beautiful	5/15/2019 4:18 PM
136	Haverhill is a nice small town with lots of history.	5/15/2019 4:05 PM
137	It has been a great choice to raise our family in.	5/15/2019 4:05 PM
138	Taxes are out of control	5/15/2019 3:57 PM
139	High taxes	5/15/2019 3:55 PM
140	Our community is broken. Separated by many too many boundaries & towns. (Pike, Woodsville, Mtn. Lakes, No. Haverhill & Haverhill Corner)	5/15/2019 3:51 PM
141	We have a lot of potential	5/15/2019 3:45 PM
142	It's a wonderful, small town where residents help each other out.	5/15/2019 3:40 PM
143	That it is a caring community.	5/15/2019 3:32 PM
144	Small community	5/15/2019 3:24 PM
145	People don't seem to acknowledge how wonderful Haverill is.	5/15/2019 3:21 PM
146	Home	5/15/2019 3:15 PM
147	It's a beautiful town	5/15/2019 3:03 PM
148	Friendly	5/15/2019 2:44 PM
149	TAXES	5/15/2019 2:31 PM
150	It's a great place to live but the taxes are killing us especially ally the school tax	5/15/2019 2:29 PM
151	Love Haverhill but taxes are very high.	5/15/2019 2:28 PM
152	It is a beautiful place to live!	5/15/2019 2:25 PM
153	The town roads are in trouble shape	5/15/2019 2:22 PM
154	There are a lot of amazing residents & the beauty of Haverhill lies within!	5/15/2019 2:12 PM
155	I love it♥	5/15/2019 2:10 PM
156	It is "Home"	5/15/2019 1:56 PM
157	High tax rates	5/15/2019 9:18 AM
158	This is a beautiful town	5/15/2019 9:11 AM
159	HOME	5/15/2019 8:51 AM
160	It's a great place to live but, we need someone to lead growth here	5/15/2019 5:14 AM
161	Old rural farm town caught between the old ways and the present time	5/15/2019 4:07 AM

Q2 What are the most important qualities of a good Town Manager? (choose all that apply)

Answered: 173 Skipped: 0



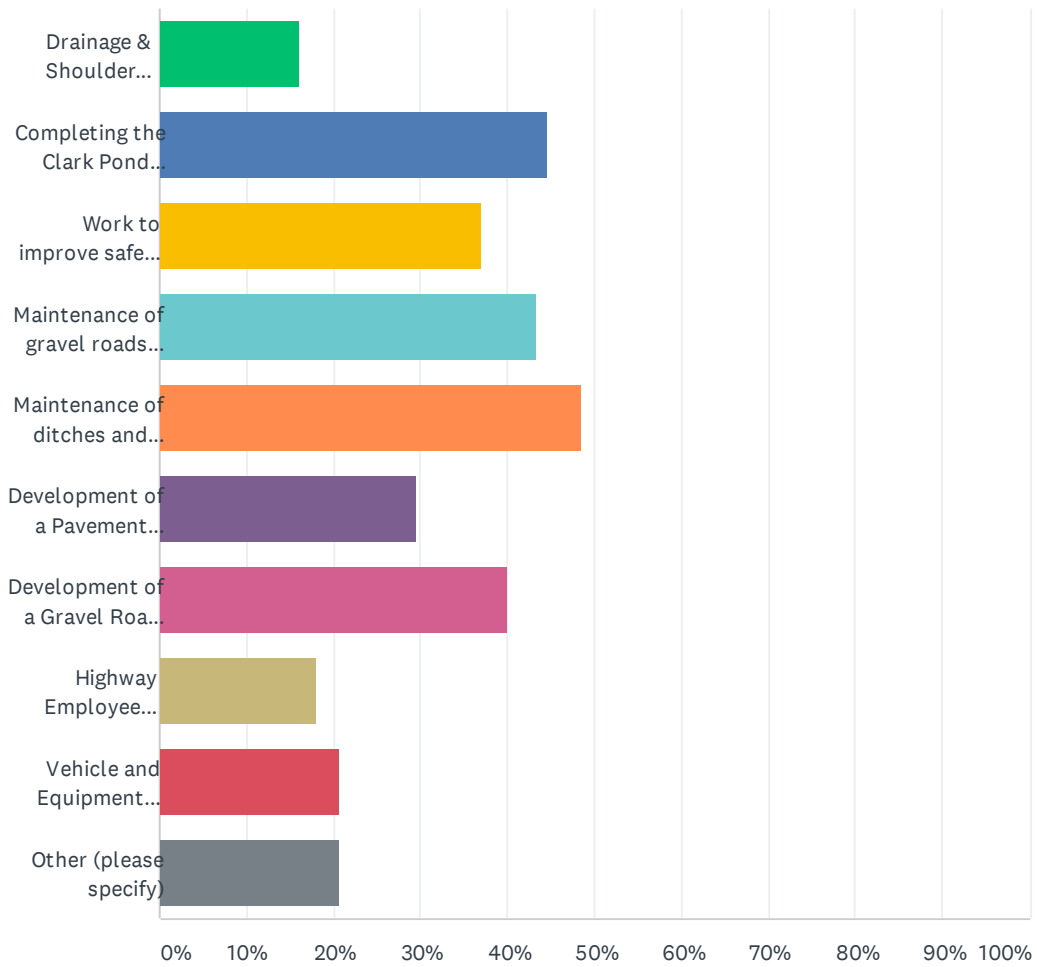
ANSWER CHOICES	RESPONSES	
Respectful	69.94%	121
Resourceful	76.30%	132
Honest	79.77%	138
Funny	12.72%	22
Organized	66.47%	115
Responsive	76.88%	133
Fiscally Minded	69.36%	120
Cooperative	50.29%	87
Collaborative	61.85%	107
Other (please specify)	22.54%	39
Total Respondents: 173		

#	OTHER (PLEASE SPECIFY)	DATE
1	Business minded	6/6/2019 10:54 PM
2	Good communication is always a key component that has not always occurred in Haverhill.	6/6/2019 5:01 PM
3	Transparent	6/5/2019 9:34 AM
4	Creative, critical thinker, caring, flexible	6/3/2019 10:06 PM
5	Problem solving and decision making as well as communication and motivation.	6/1/2019 8:19 PM
6	Not to let certain crooked minority factions in town and on selectboard run the town managers job.	6/1/2019 1:45 PM
7	Patience with male town officials	5/24/2019 10:52 AM
8	transparent	5/24/2019 7:12 AM
9	All of above	5/23/2019 6:34 PM
10	Work for the PEOPLE	5/23/2019 6:12 PM
11	gracefully assertive and able to manage up to keep Selectmen focused on policy and strategy and not on operations.	5/23/2019 9:21 AM
12	Strong leadership	5/22/2019 7:04 AM
13	Puts the communities needs and wants before their own. Does not bring religion into government.	5/20/2019 3:44 PM
14	Creative	5/20/2019 3:27 PM
15	Visionary	5/20/2019 10:37 AM
16	Know the difference between a necessary expense and a want	5/19/2019 9:34 PM
17	Think out of the box	5/19/2019 3:52 PM
18	Tax payer oriented.	5/18/2019 5:40 PM
19	Fight for residents who aren't heard	5/18/2019 12:23 PM
20	Listens to the needs of the people who live here.	5/18/2019 11:47 AM
21	Really, really be able to listen to the people and be willing to use more than the usual methods to help build this town. New ideas are needed to bring this town forward!	5/18/2019 9:57 AM

22	Willing	5/18/2019 5:44 AM
23	Listening SKILLS	5/17/2019 10:40 AM
24	Good communicator/listener	5/17/2019 10:20 AM
25	Willing to listen to all ideas	5/17/2019 10:14 AM
26	Willing to take action on concerns	5/17/2019 6:36 AM
27	there is a need in Haverhill for soft leadership	5/16/2019 4:33 PM
28	Have presence	5/16/2019 1:00 PM
29	Open Door and ability to listen before forming an opinion.	5/16/2019 10:17 AM
30	Thick skinned!	5/16/2019 5:44 AM
31	Knowledgeable, welcoming, sincere	5/15/2019 10:06 PM
32	truly willing to listen to the voice of the people	5/15/2019 9:42 PM
33	works with all the people, not just a few individuals	5/15/2019 9:01 PM
34	Thinks about the future of the community.	5/15/2019 5:45 PM
35	Open-minded	5/15/2019 3:45 PM
36	Think outside the box, this town has been the same in a lot of aspects for far to long !	5/15/2019 2:31 PM
37	To listen to people with an open door policy	5/15/2019 2:29 PM
38	Willing to see/hear all sides of an issue and look out for the best interests of the town and not just the wishes/whims of an elite core group.	5/15/2019 2:25 PM
39	Open minded, willing to entertain fresh ideas.	5/15/2019 2:12 PM

Q3 What are the most important Highway related projects the Town Manager should focus on with the Road Agent over the next six months?

Answered: 173 Skipped: 0



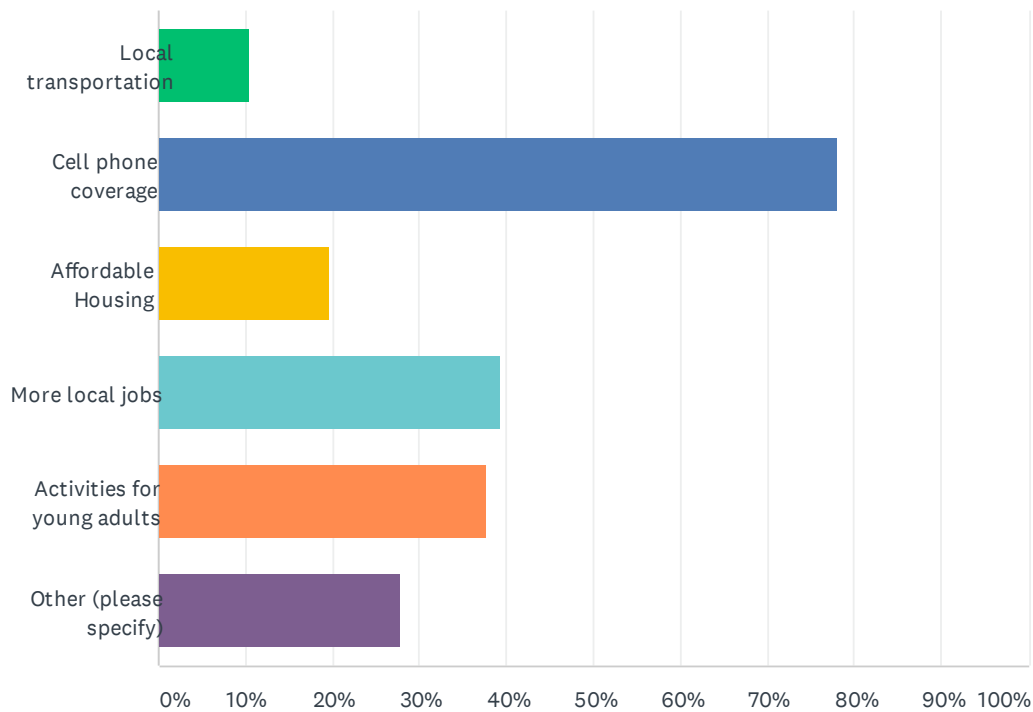
ANSWER CHOICES	RESPONSES	
Drainage & Shoulder Corrections along Lily Pond Road.	16.18%	28
Completing the Clark Pond Bridge Project.	44.51%	77
Work to improve safety along Central Street in Woodsville.	36.99%	64
Maintenance of gravel roads for proper drainage.	43.35%	75
Maintenance of ditches and culverts for proper drainage.	48.55%	84
Development of a Pavement Preventative Maintenance Plan.	29.48%	51
Development of a Gravel Road Maintenance Plan.	39.88%	69
Highway Employee Training Plan.	17.92%	31
Vehicle and Equipment Maintenance Plan.	20.81%	36
Other (please specify)	20.81%	36
Total Respondents: 173		

#	OTHER (PLEASE SPECIFY)	DATE
1	And stress to Woodsville Precinct Commissioners that streets need to be attended to...and they need to adhere to their "alleged" preventative maintenance plan.	6/6/2019 5:01 PM
2	Adoption of Benedicts Way into the town system as approved by the Selectboard last year.	6/5/2019 10:59 PM
3	Adhere to the conditions for accepting Benedicts Way as a town road as agreed to between the Selectboard and Benedicts Way property owners with work to be performed by Jeff Elliot in 2019.	6/5/2019 9:15 PM
4	Lime Kiln Road has increasingly gotten worse over the years. A plan to properly maintain it would be very beneficial.	6/5/2019 9:34 AM
5	First, I would suggest that the TM take a critical look at the abilities of the workers. The road agent has told us that brush cannot be picked up because the workers are too old. Second, they ride around in a 5 ton checking the roads every morning. This is a waste of time (citizens will call in to report a problem), gas money and unnecessary wear and tear on the truck in addition to the fragile dirt roads. More than once we have followed the truck on our way to work and the workers are too lazy to stop and remove good sized branches from the roadway. The New grader operator is top shelf!	6/3/2019 10:06 PM
6	Pave railroad street in Woodsville. Why is it the only street in the actual town that is paved on both ends, but the middle is dirt?	6/2/2019 7:03 PM
7	Proper utilization of staff for the safety of the commuters using the roadway	6/1/2019 2:27 PM
8	Seasonal (spring-fall) speed bumps on Hazen Drive. Out-of-towners drive too fast past local residences.	5/28/2019 5:14 PM
9	The condition of the dirt roads are unacceptable too much of the time. Time to move into the 21st Century.	5/28/2019 2:26 PM
10	Again getting what we are paying for.	5/22/2019 7:04 AM
11	Cemetery Road in Haveehill to be paved	5/20/2019 6:41 PM
12	10 year plan for Haverhill roads	5/20/2019 10:37 AM
13	County Road	5/19/2019 3:52 PM
14	Maintenance of dirt roads in Mt. Lakes. The past couple of years are Road maintenance has really gone downhill!	5/18/2019 9:57 AM
15	Repairing/repaving French Pond Rd in Mountain Lakes!	5/18/2019 5:44 AM

16	Paving French Pond Road. It gets abused by town trucks after bad weather & the gravel pit profits from it.	5/17/2019 11:21 AM
17	put in traffic light by Cumberland farm/Mcdonalds/Shaws	5/17/2019 11:14 AM
18	I'm in Mtn. Lakes - I think they do a great job - w/conditions hard at time!	5/17/2019 10:37 AM
19	No parking signs on Rt 112 at the Weathered Barn sharp corner, also street lights in the area	5/17/2019 7:39 AM
20	Paint side lines on Town Roads (ie: French Pond)	5/17/2019 6:36 AM
21	Stop charging for trash pickups	5/16/2019 4:55 PM
22	No micromangement	5/16/2019 10:17 AM
23	Finish the paving on French Pond Road before it is in the same shape as Lily Pond Road was last year.	5/16/2019 6:53 AM
24	Accountability, time management, impact of wastefulness (all covered in training plan)	5/15/2019 10:06 PM
25	The vehicles appearance make people believe the employees don't care	5/15/2019 9:02 PM
26	during the winter, the plowing starts in a timely fashion and the roads are plowed better than they have in the last few years. The complete road crew should be out plowing, not just the road agent outside the normal work hours.	5/15/2019 9:01 PM
27	Get a new road agent and a road crew who will actually work.	5/15/2019 8:34 PM
28	None - this should be responsibility of road agent	5/15/2019 8:17 PM
29	Repaving French Pond Road	5/15/2019 7:39 PM
30	Stop taking car of supposed town roads that are people's driveways !!There are a few of these everyone knows	5/15/2019 5:42 PM
31	Make SURE roads are passable	5/15/2019 5:33 PM
32	Bike lanes and more sidewalks	5/15/2019 3:45 PM
33	The road crew needs to be more focused on upkeep vs. being so involved in building new roads	5/15/2019 2:31 PM
34	We don't see ditches being cleaned until we have a problem	5/15/2019 2:29 PM
35	Winter care of roads. It's been awful. More supervision needed	5/15/2019 2:10 PM
36	Time clock and vacation time management	5/15/2019 8:51 AM

Q4 What are some of the most important community-wide challenges you want the Town Manager to tackle or support?

Answered: 173 Skipped: 0



ANSWER CHOICES	RESPONSES
Local transportation	10.40% 18
Cell phone coverage	78.03% 135
Affordable Housing	19.65% 34
More local jobs	39.31% 68
Activities for young adults	37.57% 65
Other (please specify)	27.75% 48
Total Respondents: 173	

#	OTHER (PLEASE SPECIFY)	DATE
1	Developing new business opportunities /bringing in more business/ bringing in a college	6/6/2019 10:54 PM
2	Committees that are productive to support the towns issues.	6/6/2019 7:47 PM
3	In particular, Woodsville can't be "anchored" by beauty shops. I'm not being sarcastic, but in an area where businesses were always busy on a weekend evening, we now have at least 5 beauty shops (including the one at WalMart) and a nail salon. Businesses need to invest in Woodsville, not just in the Industrial Park.	6/6/2019 5:01 PM
4	marketing the town to others outside the area	6/5/2019 10:59 PM
5	High speed internet	6/5/2019 9:15 PM

6	Encourage more tax-paying residents to become involved and educated on the happenings of the Town.	6/5/2019 9:34 AM
7	Protect the environment. Encourage and support small businesses. Promote physical activity and healthy habits. Prevent any further light pollution. Protect our water from big business.	6/3/2019 10:06 PM
8	Make Haverhill and Woodsville a tourist destination. Offer incentives for some great small businesses and advertise so tourists will want to come. This town is being held back economically partly due to the lack of cell coverage. People can't even make a call or use gps to get here	6/2/2019 7:03 PM
9	Historic Preservation	6/2/2019 1:52 AM
10	More communication between all aspects of the town including schools, businesses and individuals to avoid duplication of services etc.	6/1/2019 11:11 PM
11	Identify ways to keep people in the community and more intelligently use fiscal resources	6/1/2019 2:27 PM
12	None of these actually apply to me.	5/30/2019 3:46 PM
13	Balancing the needs of the community with soaring costs of those needs is a tough nut to crack. I think the town can also be its own worst advisor, and I believe it would be worth seeking outside counsel wouldn't be a bad idea.	5/28/2019 5:14 PM
14	Non AHEAD senior housing, for those who do not qualify for AHEAD housing	5/24/2019 10:52 AM
15	Moving districts to think town-wide so we can make the whole greater than the sum of the parts.	5/23/2019 9:21 AM
16	Stop duplicating expenses by precincts, combine the services under one office of responsibility.	5/22/2019 7:04 AM
17	Schooling	5/20/2019 3:27 PM
18	Blighted properties, farm equipment left in the same spot for years without being used, bathtubs, washing machines, tires, etc. left in yards. Building code enforcement should be strong. Town wide clean up days to clean litter & trash from roadsides.	5/20/2019 2:55 PM
19	Help unify the town	5/20/2019 10:37 AM
20	Bring down taxes!	5/19/2019 9:34 PM
21	Lower taxes	5/19/2019 3:52 PM
22	Better relationship with the sau	5/18/2019 5:40 PM
23	Getting Spectrum to put WMUR back on	5/18/2019 5:44 AM
24	Drug Enforcement	5/17/2019 12:29 PM
25	ROAD MAINTENANCE	5/17/2019 10:40 AM
26	Consistent road maintenance. Sometimes problems are fixed right away, other times bad roads go weeks or months without attention.	5/17/2019 10:31 AM
27	High Speed Internet Access	5/17/2019 10:14 AM
28	Lower property taxes for the elderly	5/17/2019 7:39 AM
29	recreation opportunities enhanced for all age groups - foster more community spirit through recreational opportunities	5/16/2019 4:33 PM
30	Expanding the tax base by attracting business	5/16/2019 2:05 PM
31	business education and promotion	5/16/2019 1:13 PM
32	The Woodsville pool	5/16/2019 1:00 PM
33	Training for the Select Board members. Management training, Proper Communication Skills, etc.	5/16/2019 10:17 AM
34	Local news coverage	5/16/2019 7:31 AM
35	Transfer Station	5/15/2019 11:22 PM

36	Follow through of town master plan	5/15/2019 10:06 PM
37	finding ways to lower taxes and recycle	5/15/2019 9:42 PM
38	Jobs bring people then good schools and reasonable taxes	5/15/2019 9:02 PM
39	would like to see more recreation activities for adults	5/15/2019 9:01 PM
40	Recycling	5/15/2019 6:16 PM
41	Decrease the property tax burden	5/15/2019 4:48 PM
42	The fire service needs to be evaluated	5/15/2019 2:31 PM
43	Cleaning up some of the trash on properties especially Ralph wright on country road and more places that are just plain eye sores	5/15/2019 2:29 PM
44	Convincing the FCC, the federal government and the cable company that the people of Haverhill should be allowed to view NH based TV news stations instead of being forced to have access to only VT/NY stations due to 50 year old regional maps and laws!	5/15/2019 2:25 PM
45	A focus on small business incentives	5/15/2019 2:12 PM
46	For seniors.	5/15/2019 2:10 PM
47	Improve tax base	5/15/2019 9:18 AM
48	Attract business to lower taxes	5/15/2019 5:14 AM

Q5 How residents feel about their community is important. I would like to hear how you feel about the culture and community of Haverhill? (this question is optional)

Answered: 106 Skipped: 67

#	RESPONSES	DATE
1	Too new to have a confident opinion, but thanks for asking!	6/7/2019 10:40 AM
2	Friendly, great place to live	6/7/2019 8:22 AM
3	Lacking in both	6/6/2019 10:54 PM
4	The culture is that of the same in many rural towns...don't change anything! This is not realistic if we want to survive in the maze of small town government and politics. N. Haverhill has been run by "the good old boys" group for waaay too long. It has hurt the community from developing, and/or maintaining growth of any economic opportunities. These folks don't even understand what the laws are for running a local government. They just keep showing up.....it is sad.	6/6/2019 7:47 PM
5	There has been too much sarcasm and negativity related to the past Selectboard, so I hope that improves because without good communication/dialogue, there is no progress. (see our current Congress for an example.	6/6/2019 5:01 PM
6	I think it would benefit the Town if a better sense of community could be established. Residents should be encouraged more to get involved in Committees/Commissions and to stay up to date on the happenings in Town government.	6/5/2019 9:34 AM
7	Fractured	6/4/2019 8:26 PM
8	The culture is improving with the infusion of new SB members. Please do not allow Haverhill to become another Littleton! We have our assets that need to be protected from big business. Small niche businesses need to be promoted that young people can connect with and that support sustainability. This includes our water, night sky, rural character, local food, composting/recycling. Thank you!	6/3/2019 10:06 PM
9	Na	6/3/2019 10:03 PM
10	We like the culture (mountain, rural and Conservative). It's a great community surrounded by natural beauty where good people reside.	6/3/2019 7:16 PM
11	I feel we need to become better neighbors we have grown apart do to having to work so hard to pay taxes that are high and with texting and messenger not face to face time with each other .	6/2/2019 10:55 PM
12	Lotta talk but very little action.	6/2/2019 7:09 PM
13	In the last few years there seems to be a growing sense of divisiveness in the community. In order for the community to thrive there must be a shared sense of vision and cooperation. Another community aspect that is troubling is an increase of properties that are hoarding trash, shipping containers and other debris. If we want a strong real estate market and property values to increase, these issues have to be addressed.	6/2/2019 1:52 AM
14	Court Street Arts is a geat resource for this area. It appears that the same group of folks serve on all the area committees and boards. Would be nice to see a community push to get more individuals involved in their town.	6/1/2019 11:11 PM
15	Haverhill is basically cultureless. Court Street Arts tries hard to provide for the arts but very few people from within the town attend any performances. Woodsville is depressing.	6/1/2019 10:14 PM
16	Community is divided by district	6/1/2019 4:48 PM
17	Honestly I feel that the community is improperly focused on the good ole boys club and not the majority. The fire departments are a perfect example. A total waste of money that is stuck	6/1/2019 2:27 PM

	because of the EGOs involved.	
18	I don't know that there is a culture here, at least not any different than the places around us	6/1/2019 2:20 PM
19	It was improving under previous administration. Going down hill fast under current selectboard.	6/1/2019 1:45 PM
20	I haven't lived in N. Haverhill very long, just over 7 years. However, I work in Hanover and my wife in Lebanon, so we don't have much time to really immerse ourselves in the community. I'd love to attend more town meetings, but there's just not enough time in the day (or the week, or month). For us, N. Haverhill feels like it's both a bedroom community for Hanover/Lebanon, and stalwarts (that word sounds way more derogatory than intended here!). If N. Haverhill is to see any growth, it needs to seriously look at its infrastructure, business model, self promotion, and incentivize residency. Who chooses to live in a rural area with high property taxes? Not me, if I can help it. What's to keep me and my wife from moving south? Not much currently, however the real estate market further south is a lot more competitive. How can N. Haverhill better compete while also addressing the commute concerns? A bit stream-of-consciousness writing here, but I think you get my drift :-)	5/28/2019 5:14 PM
21	I do not feel Haverhill is a community rich with culture or a great sense of community. It feels like there are so many different pieces of Haverhill that don't integrate well(woodsville, n. Haverhill, Mt lakes, haverhill). It's a bedroom community for surrounding areas that struggles to have a sense of self and belonging.	5/24/2019 8:21 PM
22	Impressive for a small town Court Street Arts, Clifford building events, Railroad Park	5/24/2019 10:52 AM
23	I'm not fond of it . Ever heard of "the good ole boys club ?@	5/23/2019 6:12 PM
24	Friendly people but little economic development	5/23/2019 4:24 PM
25	Let's build a tech ed training center to attract local businesses in town	5/23/2019 4:06 PM
26	I am embarrassed by the presence of deteriorating properties especially on our main thoroughfares. We're making progress but we have a long way to go to put our best features forward. We can leverage our history to make this town a destination rather than a coffee stop for both home buyers and visitors.	5/23/2019 9:21 AM
27	Current tax system is unfair, Haverhill Corner taxes double of a compatible house in Woodsville.	5/22/2019 7:04 AM
28	Haverhill residents need to come together and think as one town.	5/21/2019 10:05 PM
29	I love this town, it's to divided, and we'll the taxes are outrageous	5/21/2019 5:46 PM
30	Mixed	5/20/2019 9:21 PM
31	I love living here! The people are the nicest people on the planet.	5/20/2019 3:44 PM
32	The culture is poor.	5/20/2019 3:27 PM
33	Other than some programs at Alumni Hall I find very little in this area to interest me. I personally see it as very backward culturally.	5/20/2019 2:55 PM
34	N/A	5/20/2019 2:29 PM
35	As stated, we live in a beautiful area but we need reasons for kids to stay after high school. Jobs and opportunities...and an increased tax base.	5/20/2019 11:57 AM
36	We are too bogged down in the past and need a vision for the future.	5/20/2019 10:37 AM
37	Too expensive to live here!	5/19/2019 9:34 PM
38	Losing small town identity, agricultural farm community.	5/19/2019 3:52 PM
39	It seems like there's two towns Haverhill and woodsville	5/18/2019 8:16 PM
40	I believe that the town needs to work on making the town look better. We have to many low income housing and apt buildings. Woodsville Main street for the most part looks like a slum area.	5/18/2019 7:59 PM
41	Too divided. We are not really one town.	5/18/2019 5:40 PM
42	Haverhill will never be an agriculture driven community again. We need to encourage	5/18/2019 4:10 PM

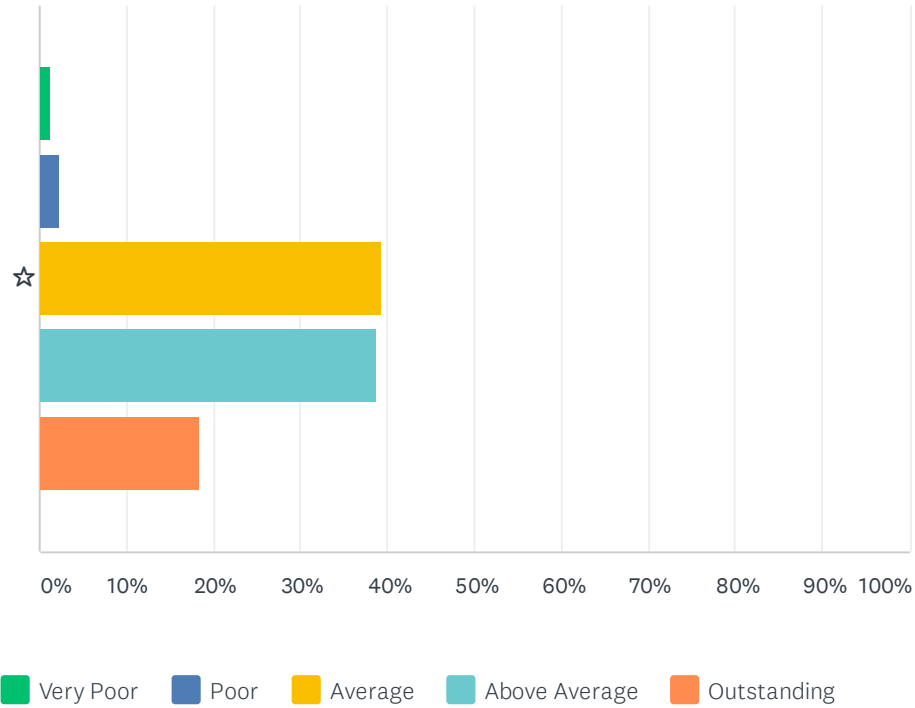
	entrepreneurship and new industry.	
43	No concerns or comments at this time.	5/18/2019 3:29 PM
44	It is a beautiful community with amazing people and dedicated employees. But there are the haves and the have nots.	5/18/2019 12:23 PM
45	I feel that Mountain Lakes should be given more attention than we have received in the past.	5/18/2019 11:47 AM
46	Court Street Arts has done a wonderful job of starting to bringing some culture to town! We need to follow their example with businesses!	5/18/2019 9:57 AM
47	Cooperative	5/17/2019 5:39 PM
48	Great Community with a Great Police Department, but a Community that needs to focus on getting drugs out of our area.	5/17/2019 12:29 PM
49	Amazed at the level of police force corruption. The Maura Murray case comes to mind.	5/17/2019 11:21 AM
50	I think Haverhill is unique and filled with community members that do not share the same values. Many older members are very concerned with high taxes with very little results demonstrated. Others, like myself, are ok with paying higher taxes if my family can reap the benefits. I think we should focus on attracting younger families into the area. To do this we should have playgrounds, daycare centers, more extracurricular activity choices, a community center, hiking trails, and well attended networking activities. These are imperative to attracting more working class citizens to our community.	5/17/2019 11:14 AM
51	Haverhills culture is suprisingly good .The community is very aging as are the downtown and people.	5/17/2019 10:40 AM
52	Overall, I love the unique qualities of the Haverhill community.	5/17/2019 10:20 AM
53	We have a lot of cultural opportunities. (Alumni Hall in town and plenty of others a short distance away.) The community is strong, but need to find a way to get more involved with volunteer activities.	5/17/2019 10:14 AM
54	I love he area but don't like paying the same water bill as a person who has a house full of water consumers compared to a person who lives alone. I pay more for water in Haverhill than I do for water and sewer combined it the city.	5/17/2019 10:14 AM
55	Love my town, community and have wonderful neighbors! However, I would like to see something done about the growing security problems we are facing in dealing with unofficial searches, trespassing of properties in the Swiftwater area regarding our now famous cold case missing person. Would like to see permits required for and police detail for each vigil being held, paid for privately by the vigil organizers, as these vigils are growing in frequency and members attending. These vigils are a traffic hazard at the bend in the road on 112.	5/17/2019 7:39 AM
56	1. Civic events help bring people together and instill a sense of community pride. 2. The reputation of our town has been harmed by the Maura Murray case. We need some PR that rises above the negative commentaries that have been blasted against us.	5/17/2019 6:36 AM
57	Nice town to live in. But need more services for the disabled	5/16/2019 4:55 PM
58	The culture is one of divisiveness and lack of community-minded thoughts. Programs to foster sense of community would help. Community gardens, trying to identify build sense of neighborhoods.	5/16/2019 4:33 PM
59	Please work to get rid of the good ole boys club and make opportunities available for all.	5/16/2019 1:13 PM
60	I have lived in this town since 1980. It has changed and not for the good. People let mean people get away with things they should not for fear of some kind of retaliation. Select Board members are calling employees names because a member of town is treated as he should be like all others and not "special" like he feels he should be. This kind of thing happens all the time. The department of Haverhill Rec is allotted far too much money and the directors pay is way too high. This was once a stipend pay and now it is over \$30,000.00 per year plus benefits. This is not good spending. The town of Haverhill needs to stop treating Woodsville as if it was a different town. The Haverhill Highway department is being tested for drugs randomly which is good, but the Woodsville Department is not! Why? This is discrimination at its finest. All should be treated the same. If you work for the Town of Haverhill which embodies several precincts, you need to be treated the same. Too many inconsistencies!	5/16/2019 10:17 AM

61	I am a recent transplant to Woodsville and was drawn here by the sense of community I have experienced in the past. With all the apartment buildings and low income transplants, that sense of community is not as strong as it used to be. The trash that litters our main streets and connecting wooded areas is disgraceful and adds to the image of economic depression.	5/16/2019 9:25 AM
62	i think that Haverhill still struggles with divisions based along village/precinct lines, the residents are great when they can focus and come together for a common cause - getting to that point is the challenge	5/16/2019 9:20 AM
63	over all I love the small town living but we cannot afford, as a small town, to fund everything. We need our events funded by fundraisers such as sports, which is a very high cost to the community and something we love but enough is enough. Some of the coaches make more money than teachers, why? The teachers cover ALL students not just the selected body.	5/16/2019 7:55 AM
64	Happy to live here and raise a family here. Disappointed in the lack of value placed on academics in the schools though. Schools need less social and sports focus and more concern for academic subjects.	5/16/2019 3:33 AM
65	Haverhill is only a desirable place to live because the cost of homes is affordable. Once people can afford to move out they do. Because taxes are out of control. And that isn't necessarily the town and county taxes but it plays a huge factor when everything is added together. When you can move a town south and pay less taxes to get more varied and reliable services, why wouldn't you?	5/15/2019 11:22 PM
66	I feel the community is fractured due to lack of sense of who we are. This concern was clearly stated in the Tourism study twenty years ago.	5/15/2019 10:06 PM
67	when we first moved here 22 years ago it was such a welcoming community but the taxes are going crazy and I just would like to see something that would help our children want to remain or come back and have their family grow up here.	5/15/2019 9:42 PM
68	The town is separated by the numerous communities and there seems to be too much divide	5/15/2019 9:02 PM
69	Lived here all my life. Good place to raise a family but need more industry to help the tax base	5/15/2019 8:43 PM
70	Has potential to be successful with the right leader.	5/15/2019 8:34 PM
71	I love the community	5/15/2019 8:34 PM
72	Need a farmers market/ craft setup weekends.	5/15/2019 8:30 PM
73	We feel that the community doesn't always have a say in how the town budget is spent (ie the ridiculous Vegas sign at the Morrill Building)	5/15/2019 8:24 PM
74	It is on a downward slide. There are no quality young people staying. You need technology and job upgrades to keep them. It is a gem (geographically) of an area, but otherwise there is no opportunity. Young people don't want to stay - opportunity is in other places!	5/15/2019 8:17 PM
75	While we have a great community, there are concerns. The people elected to serve seem to have hidden agendas, always. It seems that there is constantly something behind the scenes being plotted.	5/15/2019 7:39 PM
76	This town used to be something to be proud of and it has gone down hill considerably in the last 10-15 years. What used to be a busy town with plenty of jobs has gone away	5/15/2019 7:26 PM
77	The total area is great, but each District has it's own priorities. We need to respect those priorities.	5/15/2019 7:20 PM
78	I've heard that the town officials have been difficult to work with in the past. I'm hoping with the new regime a sense of cooperation and communication will arise	5/15/2019 7:04 PM
79	Personally I don't have anything bad to say. I've lived here all of my life and I don't have any plans to leave.	5/15/2019 6:24 PM
80	A quiet town , where your name means if your treated with respect or snubbed !! Snotty town	5/15/2019 5:42 PM
81	No changes, need more industry, restaurants, activities for older residents. Something for people to do in the town	5/15/2019 5:33 PM
82	I love where I live but I thought about moving because the taxes are too expensive in our area	5/15/2019 5:05 PM

83	Quite a few people think we are a close community but that is often not true for people outside of the local cliques.	5/15/2019 5:04 PM
84	There are bright spots (Court Street Arts, for example). But we have SO many drugs....since Walmart came to town a decade ago Woodville has deteriorated into a pit.	5/15/2019 5:00 PM
85	This is a great community	5/15/2019 4:58 PM
86	Good	5/15/2019 4:48 PM
87	There is little unity in our small town other than during tragic events. Down form of true community team building/bonding would one fantastic.	5/15/2019 4:45 PM
88	Nice small town way of life. Far enough north of Hanover and west of I93 to be out of the hectic zone.	5/15/2019 4:40 PM
89	Think town has a pretty good program	5/15/2019 4:18 PM
90	The community & culture of Haverhill is helpful & has great resources. I feel that more people need to get involved to hear & see what our town really is.	5/15/2019 4:05 PM
91	There are many opportunities for recreation and entertainment if you find the time to attend. (Alumni Hall)	5/15/2019 4:05 PM
92	Taxes are too high.. poor school system	5/15/2019 3:55 PM
93	Haverhill is like the Broken Window theory. Broken window theory is the concept that each problem that goes unattended in a given environment affects people's attitude toward that environment and leads to more problems.	5/15/2019 3:51 PM
94	I feel that there are people who deeply care about this town and work very hard to create the best community possible. People are always willing to give a helping hand. On the other side, sometimes our town can be close-minded, which I think is what drives young people away. There are also some very toxic people who would rather see Haverhill move backwards than forwards, both economically and socially.	5/15/2019 3:45 PM
95	I feel that residents need to feel more connected. There are a few that make all the decisions with little input from the rest. However, it is a caring community and everyone helps their neighbors in time of need.	5/15/2019 3:32 PM
96	I do enjoy living here. However the lack of jobs and the price of gas is hard. Also drugs are getting terrible here I feel unsafe at times	5/15/2019 3:24 PM
97	I think we have a strong community. I've heard mention from people in surrounding towns that they like what Haverhill does with the rec department, community events, 4-H, girls club, etc.	5/15/2019 3:15 PM
98	I love the town, lived here my whole life, chose to raise my family here. I want to make sure if they choose to stay the town isn't so far behind the times that they are impacted negatively	5/15/2019 2:31 PM
99	I feel that the town of Haverhill is a great place but that there a key few individuals who, in the past at least, have driven town spending the support their own agendas (for instance the group of pilots that have tried to railroad the town in to paying for improvements to an airport that they alone reap 90% of the benefits from!	5/15/2019 2:25 PM
100	Oh my I love this place. Don't want to be anywhere else. We also have a great police force they need to be given a lot of credit	5/15/2019 2:10 PM
101	I love this town, but it seems to be "dying". It needs rejuvenation and some life brought back to it.	5/15/2019 1:56 PM
102	The community has always supported education and town budgets.	5/15/2019 9:18 AM
103	I like Haverhill just the way it is but more decent jobs might help keep our young people from moving to find careers.	5/15/2019 9:11 AM
104	Like to look at Haverhill as a town Not a city not districts	5/15/2019 8:51 AM
105	We are losing the sense of community, we need to focus heavily on our youth to bring this back	5/15/2019 5:14 AM
106	Haverhill is caught in a between the times position. It wants to grow and modernize while keeping the old culture alive but is struggling to figure out how.	5/15/2019 4:07 AM

Q6 What rating would you give the Haverhill Recreation Department?

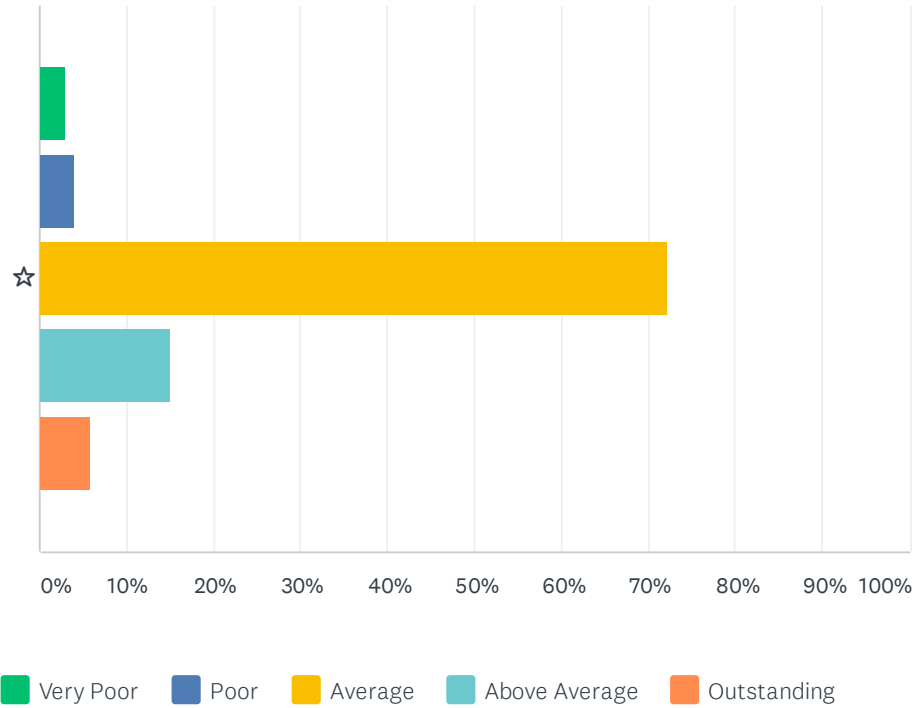
Answered: 173 Skipped: 0



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	1.16%	2.31%	39.31%	38.73%	18.50%	173	3.71
	2	4	68	67	32		

Q7 What rating would you give the Town's Welfare Department?

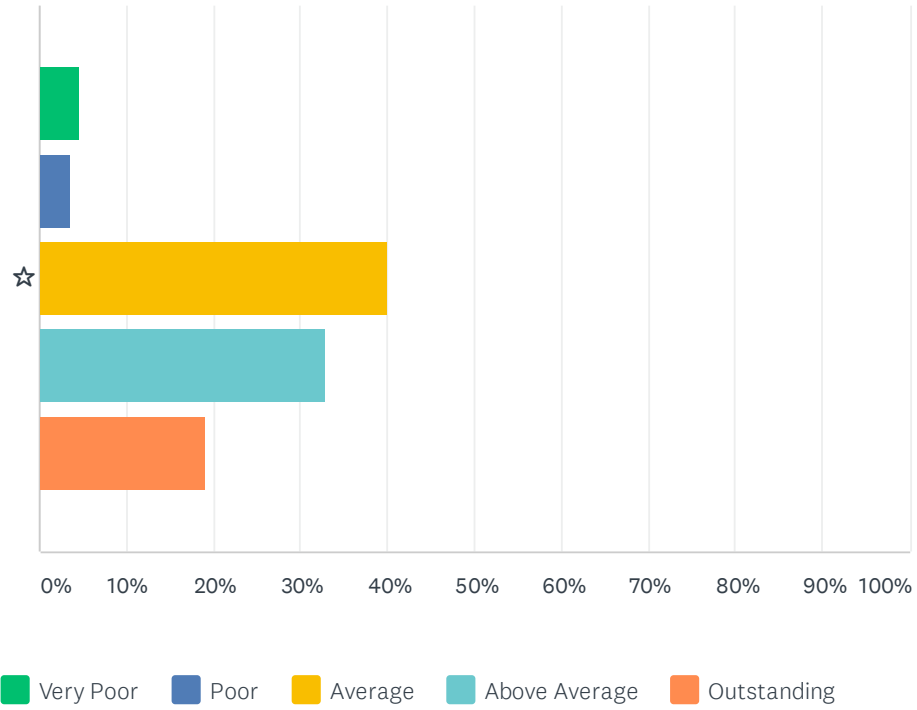
Answered: 173 Skipped: 0



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	2.89%	4.05%	72.25%	15.03%	5.78%	173	3.17
	5	7	125	26	10		

Q8 How would you rate the Town of Haverhill's Police Department?

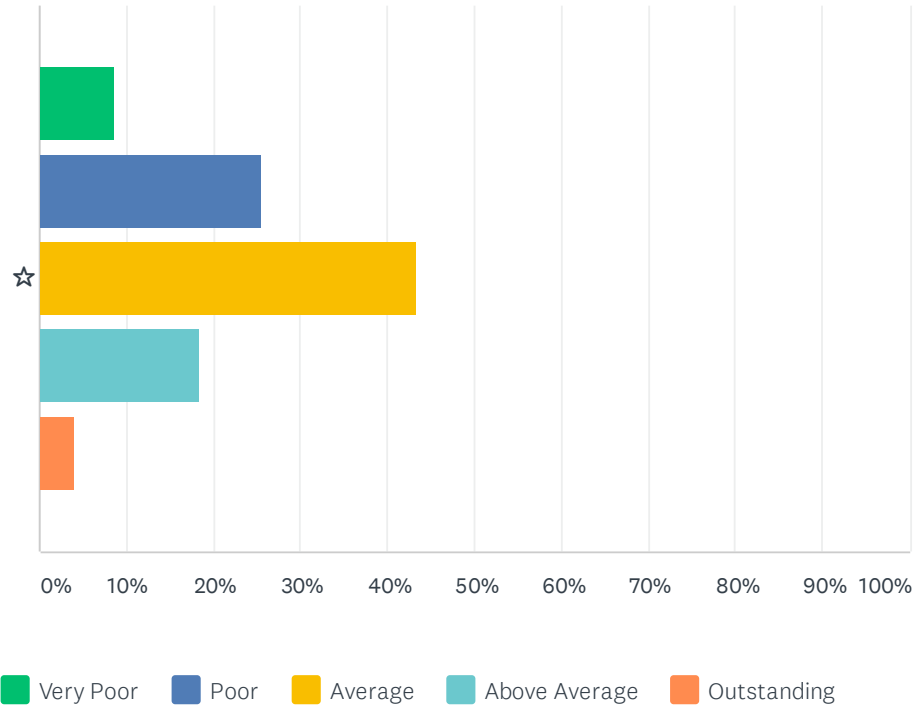
Answered: 173 Skipped: 0



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	4.62%	3.47%	39.88%	32.95%	19.08%	173	3.58
	8	6	69	57	33		

Q9 Please rate the Town of Haverhill's Highway Department.

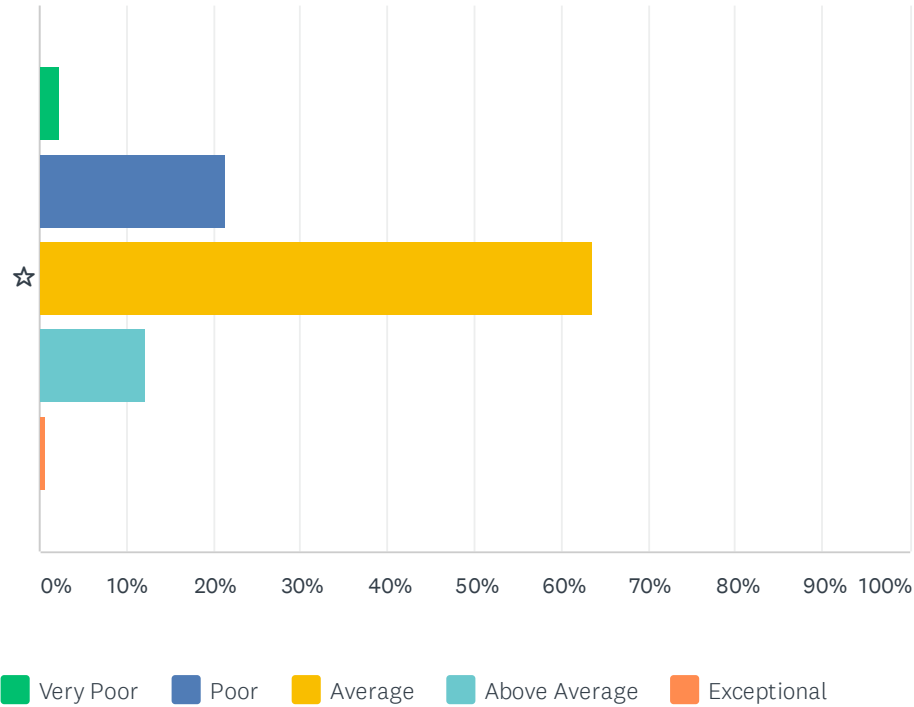
Answered: 173 Skipped: 0



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	OUTSTANDING	TOTAL	WEIGHTED AVERAGE
☆	8.67%	25.43%	43.35%	18.50%	4.05%	173	2.84
	15	44	75	32	7		

Q10 If you could give Haverhill Town Government an overall rating what would it be today?

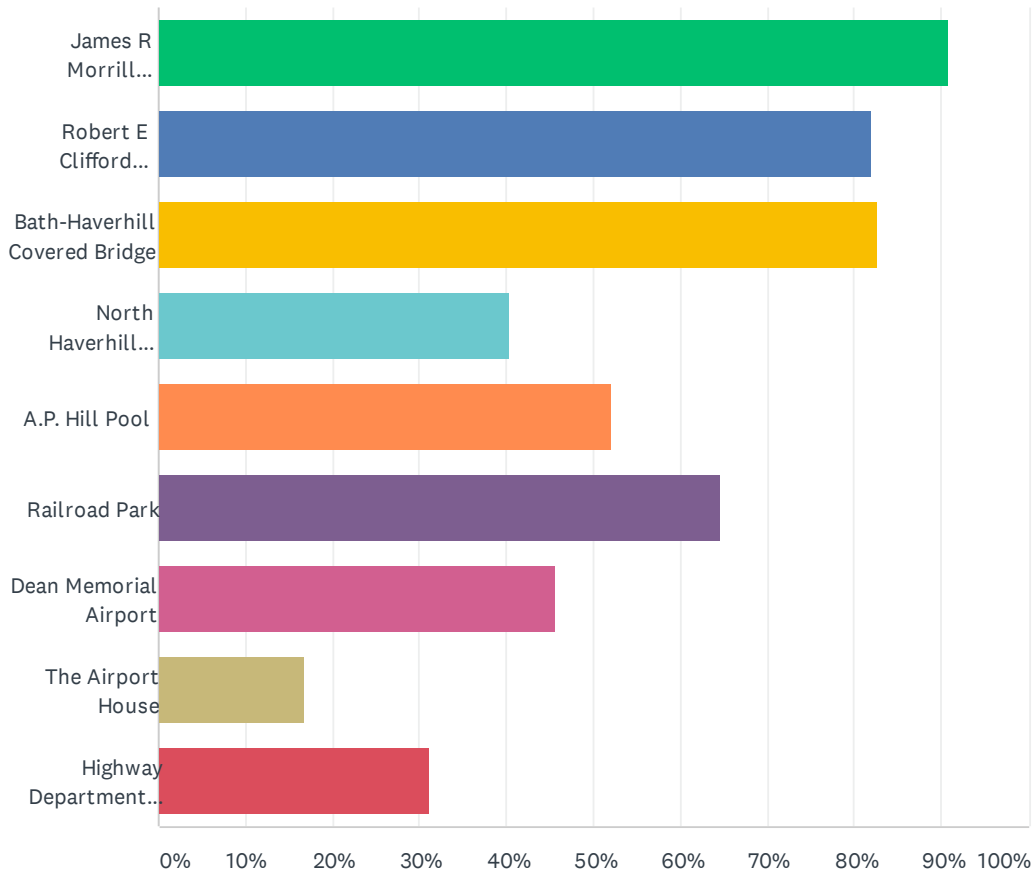
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	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	EXCEPTIONAL	TOTAL	WEIGHTED AVERAGE
☆	2.31%	21.39%	63.58%	12.14%	0.58%	173	2.87
	4	37	110	21	1		

Q11 The Town of Haverhill is responsible for the maintenance and management of multiple facilities. Which of the Town's facilities have you visited?

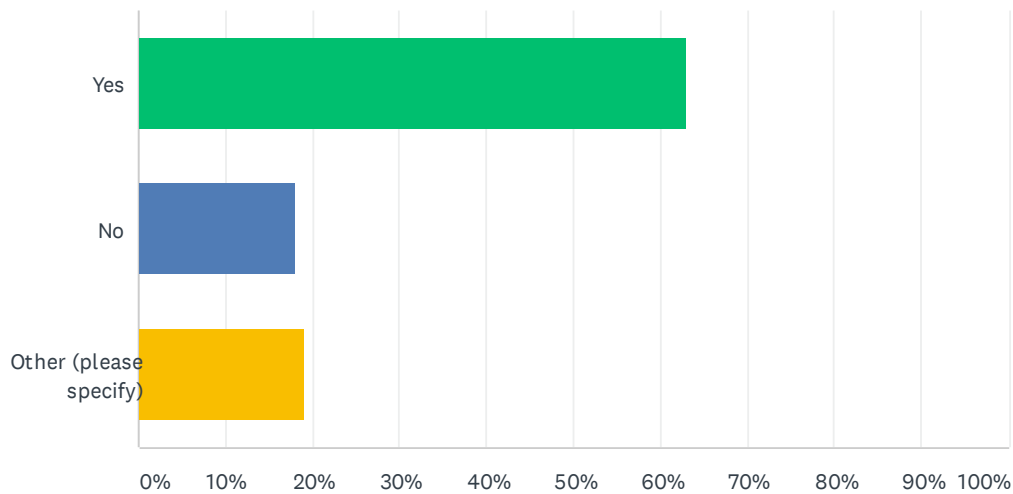
Answered: 173 Skipped: 0



ANSWER CHOICES	RESPONSES	
James R Morrill Building	90.75%	157
Robert E Clifford Memorial Building	82.08%	142
Bath-Haverhill Covered Bridge	82.66%	143
North Haverhill Armory	40.46%	70
A.P. Hill Pool	52.02%	90
Railroad Park	64.74%	112
Dean Memorial Airport	45.66%	79
The Airport House	16.76%	29
Highway Department Garage	31.21%	54
Total Respondents: 173		

Q12 Would you encourage the Town Manager to utilize professional design, construction, and inspection services for non-maintenance highway construction projects?

Answered: 173 Skipped: 0



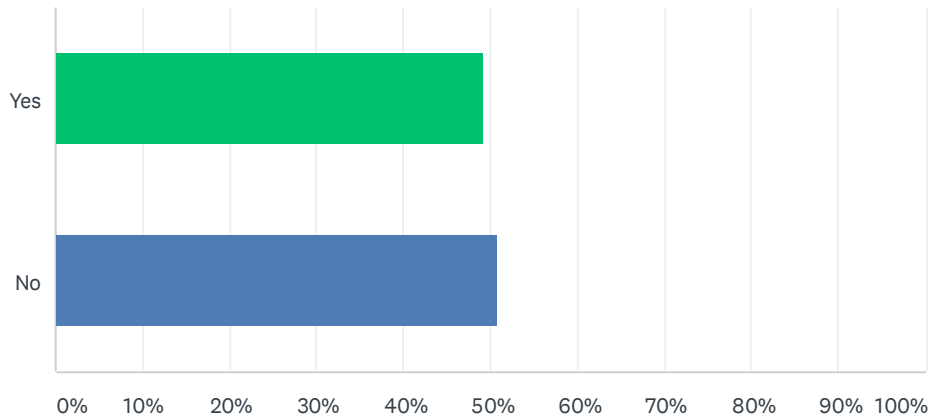
ANSWER CHOICES	RESPONSES	
Yes	63.01%	109
No	17.92%	31
Other (please specify)	19.08%	33
TOTAL		173

#	OTHER (PLEASE SPECIFY)	DATE
1	I think some of those services can create a hardship for tax payers that are already struggling to pay taxes	6/6/2019 10:54 PM
2	Use such services for major road projects such as Lilly Pond and Clark Rd bridge	6/5/2019 9:15 PM
3	Yes unless we hire better qualified individuals for this department.	6/3/2019 10:06 PM
4	Depends on the circumstances	6/2/2019 7:03 PM
5	I am not familiar with this topic and don't feel qualified to render an opinion	6/2/2019 1:52 AM
6	it would depend on the project and the cost of the project. Higher cost projects should utilize professional svcs.	6/1/2019 11:11 PM
7	Depends on the project	6/1/2019 10:14 PM
8	I believe that should be the road agents decision, depending on the project.	6/1/2019 8:19 PM
9	I don't understand what this means	6/1/2019 2:20 PM
10	I don't know.	6/1/2019 2:13 PM
11	This would be ideal but it would depend on the additional cost-benefit	5/28/2019 2:26 PM
12	Depends on project	5/23/2019 6:34 PM
13	Yes, but with strong project management/oversight by the TM	5/23/2019 9:21 AM

14	What is meant by non-maintenance highway construction projects.	5/20/2019 2:55 PM
15	Only if the costs can be justified. There is enough talent locally to create and execute a successful project.	5/18/2019 4:10 PM
16	Why spend money when it is the States job to take care of them!	5/18/2019 9:57 AM
17	Depends on project	5/18/2019 5:44 AM
18	No opinion.	5/17/2019 11:21 AM
19	Roads are not in conformance with State standards (dirt)	5/17/2019 10:40 AM
20	not sure what this means	5/17/2019 10:37 AM
21	Depending on project	5/17/2019 7:39 AM
22	Unsure	5/17/2019 6:36 AM
23	not sure	5/16/2019 1:13 PM
24	projects need to be competitively bid - the town manager needs to make the determination at what level her level of expertise is not adequate to assure oversight/compliance	5/16/2019 9:20 AM
25	Yes within reason. We have a lot of local proffessionals that are less costly. I work for the State of NH and waist of money we spend on the cheapest with less knowledge get the job and soon after have huge issues. Not always is the cheapes the way to go but the experiance and listen to the locals that live here they know a lot.	5/16/2019 7:55 AM
26	yes, if expertise is needed to figure something out	5/16/2019 3:33 AM
27	I don't understand this question	5/15/2019 10:06 PM
28	if she really felt that it would benefit the community as a whole	5/15/2019 9:42 PM
29	If it's more cost effective, yes	5/15/2019 8:24 PM
30	Unsure	5/15/2019 6:24 PM
31	You're not understand this question enough to answer.	5/15/2019 4:45 PM
32	I don't understand the question.	5/15/2019 4:05 PM
33	Only if it can be done cost effectively.	5/15/2019 2:25 PM

Q13 Some residents have recommended that the Town should pave more gravel roads. Would you support the paving of more gravel roads in Haverhill?

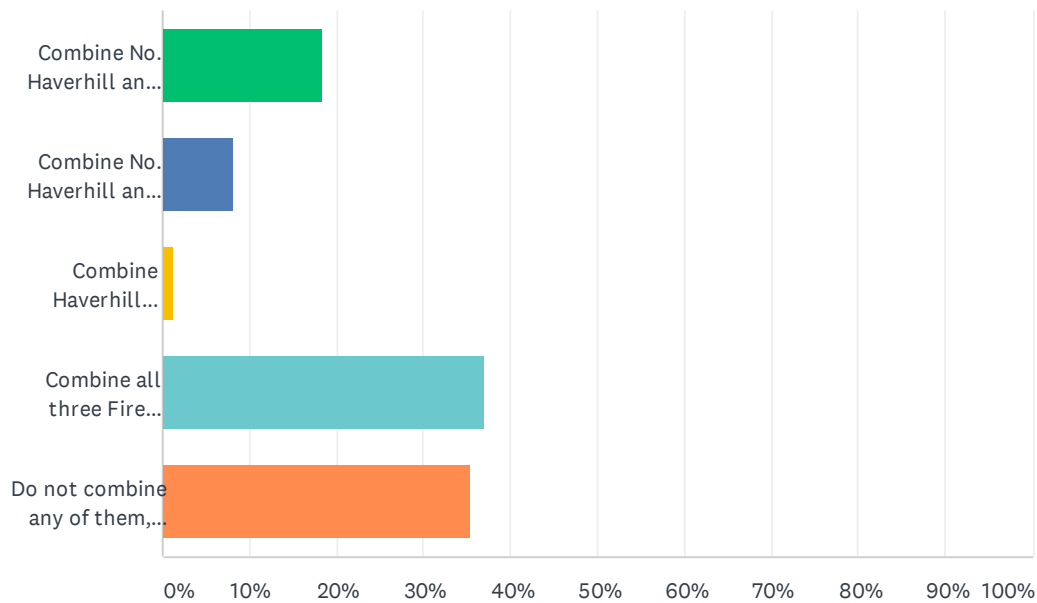
Answered: 173 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	49.13% 85
No	50.87% 88
TOTAL	173

Q14 During the Vision to Action Forum the pros and cons of combining two of the three fire departments in Town was discussed. If there was an effort to consider doing so, what would your preference be? (choose one)

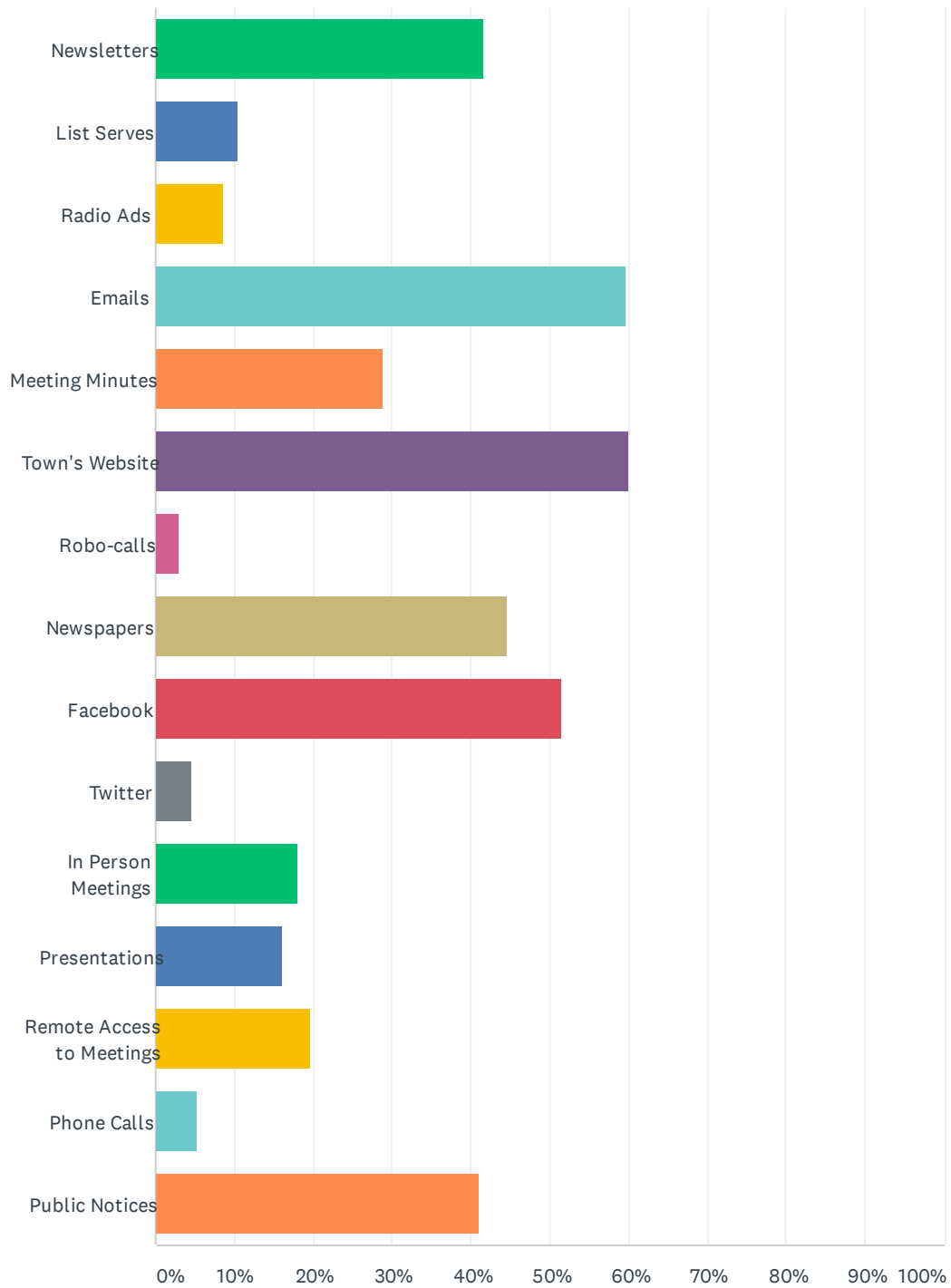
Answered: 173 Skipped: 0



ANSWER CHOICES	RESPONSES	
Combine No. Haverhill and Haverhill Corner Fire Departments	18.50%	32
Combine No. Haverhill and Woodsville Fire Departments	8.09%	14
Combine Haverhill Corner and Woodsville Fire Departments	1.16%	2
Combine all three Fire Departments into one large Fire Department	36.99%	64
Do not combine any of them, keep all three Fire Departments	35.26%	61
Total Respondents: 173		

Q15 I believe good communication is very important. Please let me know how you prefer to receive information. (choose all that apply)

Answered: 173 Skipped: 0



ANSWER CHOICES	RESPONSES	
Newsletters	41.62%	72
List Serves	10.40%	18
Radio Ads	8.67%	15
Emails	59.54%	103
Meeting Minutes	28.90%	50
Town's Website	60.12%	104
Robo-calls	2.89%	5
Newspapers	44.51%	77
Facebook	51.45%	89
Twitter	4.62%	8
In Person Meetings	17.92%	31
Presentations	16.18%	28
Remote Access to Meetings	19.65%	34
Phone Calls	5.20%	9
Public Notices	41.04%	71
Total Respondents: 173		

Q16 Thank you for taking the time to complete this survey. Feel free to offer any other thoughts you may have. I look forward to working for you and with you.

Answered: 82 Skipped: 91

#	RESPONSES	DATE
1	THANK YOU so much for the work you did on Bear Road and Haverhill Lane! What a difference!!!! Good job!	6/7/2019 10:40 AM
2	I hope you are happy and successful in your position. Please have a few hazardous recycling days, I have no place to take my old batterys-flashlight kind. Welcome	6/7/2019 8:22 AM
3	I think the town is struggling to bring in new people when taxes are so high. We are too focused on spending money on the schools rather than generate more tax revenue to maintain a balance. Home values are lower than surrounding towns and taxes are much higher. I think it's time to find ways to bring in more business and employees to the area to generate more cash flow and hopefully revenue for the town. The police force also has to start taking more effective steps to fight the drug issue in the town and attack it head on. I believe creating more low income housing will be detrimental to the town in the long run, it seems as of now we already have a common pattern of drugs and welfare cases that end up costing the town more money. Business in town are becoming more scarce and there is also no tourism and/or attractions to bring tourist into the area. Finding business that are interested in creating attractions or adventures (kayak rentals, side by side, snowmobiles, amusement park, water park, etc. it would be smart to connect with towns such as Woodstock, Lincoln, Franconia, Littleton and Bethlehem and try to replicate some of the things they are doing. I believe outing flowers on Main Street is not the solution to the problem this town is facing, but rather focusing on safety and the drug enforcement, followed by business and tourism to bring in the money and then housing and lowering taxes along with it	6/6/2019 10:54 PM
4	Do an effective job at advertising properly for town meetings....ie: well in advance....in J.O. in large print and not hidden away in the middle of the paper, and not have the town meeting joined with the school meeting.	6/6/2019 7:47 PM
5	Regarding #13...I would support further paving only if there is a maintenance plan in place that is followed (unlike the one in Woodsville Precinct). If they stay gravel, we'll still need a plan, but it will be less expensive. However, I understand that sometimes taxes do have to be raised. If we want to compete and truly improve the area, roads and cell service need to improve because that is what small businesses need for some success. Also, thank Sheri for doing a great job with the rec department. And thank you for being here! Our family wishes you great success! Good luck.	6/6/2019 5:01 PM
6	work on more community support and get more residents out to vote on important community matters at the annual meeting. Have police visibly enforcing speed limits. Install a town hall sign that lets people know where the police and other town services are located. add additional hospital H signs along the roadway leading to the hospital.	6/5/2019 10:59 PM
7	Town website needs to be better organized. All town meeting minutes need to be posted within 5 days as stated in NH RSA's. Two months behind as of 6/3/19	6/5/2019 9:15 PM
8	Thank for this opportunity to comment. Keep up the good work and positive attitude!	6/3/2019 10:06 PM
9	I believe our future is bright with the new Town Managers knowledge of roads and ability to Lead, thank you for joining team Haverhill and welcome to our Town .	6/2/2019 10:55 PM
10	Haverhill Corner is one of the most important historic districts in the state and an obvious resources for the town. I think supporting the efforts of those working to secure the future for the district is important. The challenges to repurpose the empty building are substantial, but if done with vision and innovation could be a tremendous community resource.	6/2/2019 1:52 AM
11	Thank you for collec ting public input on these issues.	6/1/2019 11:11 PM

12	Our gravel roads are in terrible shape. Here it is June 1st and the road has not been graded yet. We used to get our road graded three to four times a year. Now if we are lucky, it's once a year. This is despicable! So much for our taxes at work. Woodsville need some MAJOR revamping. It's depressing to drive through it. I love that Haverhill is still so agricultural with strong dairy presence. You don't find that in lost areas in New Hampshire.	6/1/2019 10:14 PM
13	As Woodsville has the railroad park, would haverhill ever have the option to make a community park in North haverhill for walking residents and family? Or a dog park.	6/1/2019 8:19 PM
14	Police need to be more present in the outer areas such as mountain lakes. There are people who ride unregistered mini bikes and dirt bikes in lodge field and up and down valley road. When they do it late at night causing a disturbance by yelling and making a lot of noise and we call the police it takes them 30 + minutes to get out here and then the people are long gone. It would make the residents out in this part of town feel safer knowing when there is an emergency it's not going to take the police 30+ minutes to get out here	6/1/2019 3:56 PM
15	I feel that there is a substantial lack of fiscal responsibility and spending due to relationships rather than fiscal responsibility. I would like to see some work on making the spending processes public. I am excited to see the town hire a professional from outside of the good ole boys club and Can't wait to see how you move things forward and create more accountability! It has been lacking for a long time!	6/1/2019 2:27 PM
16	Good-luck!	6/1/2019 2:13 PM
17	I had difficulty answering some of these questions because none of the choices were right for me.	5/30/2019 3:46 PM
18	As previously noted, Hazen Drive is a "back" access road to the campground. Having a young toddler (who can be unpredictable in where she'll run off to) combined with the relatively high rate of speed of drivers along the road is a scary combination. There is no speed limit posted, and no speed deterrent in place to slow vehicles down as they go past our homes along the straightaway. Even the stop sign for vehicles coming up the hill from the camp are is rarely acknowledged. I'm OK with keeping the road open to the public to access the campground (though I have seen towed campers get stuck on the hair-pin turn), but I would like to see a concerted effort to slow traffic down. I'd even offer my driveway as a speed trap for local law enforcement every now and then, but I suspect seasonal speed bumps (the type that bolt into the road and are removed for winter) would yield the best ROI.	5/28/2019 5:14 PM
19	The maintenance of dirt roads, especially Lime Kiln, needs a major upgrade. While snow removal has improved, the road often looks like it belongs in a 3rd world country. Residents should not have to endure the ruts, the bumps, the mud and the dust - it is destructive to vehicles, and as we age, it becomes physically painful to drive these roads. I believe that the road dept. needs better methods to repair and maintain the dirt roads - mostly band-aid fixes sometimes last for less than 24 hours - There has to be a better approach to the maintenance issues. I am glad to see the enthusiastic approach of the newly elected select board. I feel that they should seek some training in the management of a town - Based on the minutes I read, they micro-manage too many issues for which the town manager should be responsible . They should publish clear objectives and report on them at least twice/year. They should consider a chair-vicechair rotation policy . They need to be pro-active and stop managing on a reactive basis - They also should try to move the town away from the "pay as you go" approach to budgeting.	5/28/2019 2:26 PM
20	The vocal minority should not dictate your policy. Pay attention to the quiet majority of Haverhill for the answers that will prove most successful.	5/24/2019 8:21 PM
21	Focus on unifying the separate entities. We are all Haverhill, even Woodsville.	5/24/2019 10:52 AM
22	I wish you the best of luck	5/24/2019 7:12 AM
23	Regrade Vernon Road per No DHS recommendations to keep storm runoff out of Mtn Lakes.	5/23/2019 4:06 PM
24	Best of luck to you in making this role your own. We need strong management vertically and horizontally. Welcome to Haverhill. Make us better!	5/23/2019 9:21 AM
25	I would like Straford drive completed to the top. I have had many discussions on this. It is about 200ft and would be a quick project for the town and make the town plowing on that road easier.	5/22/2019 11:24 AM
26	The Town Mgr. is an important part of our community but only as good as the Select Bd. has	5/22/2019 7:04 AM

	enough vision to use. You're a fulltime paid professional being supervised by part time politicians.	
27	Good luck.. listen to the town people, they really know what's going on that those whom stay inside don't see	5/21/2019 5:46 PM
28	There needs to be a comprehensive strategy for developing the community economically. Part of this will have to include an understanding that the community can no longer be about dairy farming as a major part of the town's economy. Also, the town in order to capitalize on tourism possibilities and gentrification possibilities needs to clean itself up. This would also increase the wealth of property owners directly and indirectly and so should be a priority.	5/20/2019 3:27 PM
29	I believe this area could benefit from one good centrally located library instead of each precinct having separate libraries. The money spent is minimal to begin with and spreading that amount over three or four libraries is not fiscally sound. Having a really good library is almost as important as a top notched school system for a thriving community.	5/20/2019 2:55 PM
30	Good luck in your new position!	5/20/2019 2:29 PM
31	This is a great step on your part to get the conversation moving. Kudos!	5/20/2019 11:57 AM
32	Spend time learning about town and then put forward proactive ideas to improve Haverhill as one town that transcends the precinct mentality, and help grow new businesses. We need positive, forward looking leadership!	5/20/2019 10:37 AM
33	Be thrifty with our hard earned money	5/19/2019 9:34 PM
34	I feel like the town is paying for things two or three times like having three fire departments two town crews and three libraries and none of them can work together unless there forced to I grew up in Haverhill corner until My wife and I bought a house in bath we then sold our house and are building a new house in North Haverhill since we have been back in town it definitely feels like we made a mistake especially dealing the almost anyone in the Morrill building	5/18/2019 8:16 PM
35	Company's build and grow in locations that provide lower cost electrical, water and sewage costs as well as lower taxes. This town is taxing the older people on fixed income beyond what they can afford. We have way to much low income housing that brings in people that do not pay their way in the town and causes a burden on school taxes. This also adds to the drug problem this town has. I remember going on the side streets in this town and seeing nice single family homes that were maintained. Most of Woodsville now is nothing but run down apartment buildings that are littered with trash. We need to improve out image before it is to late.	5/18/2019 7:59 PM
36	There exists an us against them sentiment. Meaning taxpayers versus government. This MUST stop.	5/18/2019 5:40 PM
37	Thank you! It's a great town!	5/18/2019 12:23 PM
38	The Recreation Department is excellent due to all the effort Sherri Sargent puts into it!	5/18/2019 11:47 AM
39	I hope you can guide the Selectboard in their monthly meetings. Their meetings are very contentious, they put items off for months on end and flip flop on decisions. So much so that it affects how many people in town now do not attend the meetings. Therefor does not represent the townspeople! I wish you well in this job capacity and welcome to town!!	5/18/2019 9:57 AM
40	One school building would save millions of dollars. Having three of everything is a gross financial burden.	5/17/2019 5:39 PM
41	Get the bridge done on Clark Pond Road Please!	5/17/2019 12:29 PM
42	I look forward to a new beginning for Haverhill, thank you for reaching out to us for our input.	5/17/2019 11:14 AM
43	we wish you the best. please work hard for us.	5/17/2019 10:40 AM
44	Regarding paving gravel roads - only if able to maintain the paved roads we have should more be paved. Not sure how to compare maintenance of gravel verses paved roads - so if paving is "easier" in the circumstances, it should be considered - if maintaining the gravel road is easier - then keep it gravel....	5/17/2019 10:37 AM
45	I would definitely prefer to not have any more roads paved due to the high cost. In fact, I would rather have the poorer paved roads turned into gravel rather than pay to have them re-paved.	5/17/2019 10:31 AM

Take some of the savings and hire more highway department personnel if needed. A well-maintained gravel road will be in better condition than a poorly-maintained paved road the vast majority of the time, and at a much lower cost.

46	Two suggestions. First I would like to see the Select Board meet with the School Board and each of the precinct commissions at least quarterly. Second I would like to see the Town Manager offer at least a quarterly report to the voters published in local papers (should be free), on the website and on FaceBook.	5/17/2019 10:14 AM
47	Thank you and wishing you the best in your new position!	5/17/2019 7:39 AM
48	Have a nice day	5/17/2019 7:29 AM
49	1. The town's website needs to be more user-friendly.	5/17/2019 6:36 AM
50	address the problem of lack of fire service (5 miles) in the Mtn Lakes area - assist NHaverhill in developing a plan for building a new station to provide 5 mile coverage to most of Mtn Lakes	5/16/2019 4:33 PM
51	It is time that we have a town that is just that. The separation of precincts and the different rules for some needs to end. I have many concerns about some of the Select Board members being very biased. This action will not serve our town, it will only cause problems. The micromanaging of some department managers needs to end. All Town employees need to take a Proper Communication Skill class and all Managers need to take a Management Skills class. All, including the Select Board!	5/16/2019 10:17 AM
52	I gave the town welfare system an average grade as I don't know enough about the t to make an informed decision. There needs to be a review of the system and some reform. I see too many able bodied people without jobs, working the system.	5/16/2019 9:25 AM
53	I am thinking of moving out of the town (actively looking) I have lived in and paid taxes to for almost 36 years and would love to see changes to encourage people to move here instead of away. I saw the huge list of homes sold for back taxes, huge. I also would love to see Becket or Oliverian pay for their property that is not a school such as the student and staff homes and land they have purchased and pay nothing or very little on and they are a huge user of town services. I had children living in my home but still needed to pay taxes so what is the difference? If this was to happen it would be a great to have them pay for services. They own a lot of buildings and land in the town of Pike of which we could use their taxes. IT IS NOT FAIR TO THE REST OF US TAX PAYERS. I wish I could paint my house ever year like they do.	5/16/2019 7:55 AM
54	Good luck with the task ahead of you!	5/16/2019 6:53 AM
55	thank you	5/16/2019 3:33 AM
56	THANKS FOR LETTING US VOICE OUR OPINIONS.	5/16/2019 1:15 AM
57	Looking at the towns around Haverhill and what they offer for their tax rate would be imperative to ensuring that we can keep people in Haverhill. The amount of apartment buildings in Woodsville since I was a child (25 years ago!) has grown exponentially. We aren't attracting families to Haverhill. We are attracting people with drug problems, with high social emotional needs, and people who cost the tax payers money instead of contributing to the taxes.	5/15/2019 11:22 PM
58	J	5/15/2019 10:57 PM
59	Thank you for allowing us to do this survey. I think we need community based things re: a movie theater, a larger bowling ally, something like funspot that would pull people from Lincoln during vacation time and possibly clean up some of the old buildings in Woodsville and use as rental income . Thank you!!!!!!!!!!!!!!	5/15/2019 9:42 PM
60	There are many people who are capable of making Haverhill a better town we need to bring jobs. Haverhill corner was booming in the early 1800's thru mid 1900's then woodsville grew due to the railroads since we are more of a bedroom and retirement communities. The best jobs in town are government county and schools and hospital banks. We need manufacturing jobs. We lack work force. Good paying jobs bring people to the town then the housing increases and schools will be better filled and taxes would be spread on more productive households. There is not one simple answer but jobs lead to a more productive life. Thank you and good luck!	5/15/2019 9:02 PM
61	Help the select board make decisions instead of talking things to death	5/15/2019 8:43 PM

Town Manager Public Opinion Survey (May 2019)

SurveyMonkey

62	Thank you!	5/15/2019 8:39 PM
63	This survey was a great idea!	5/15/2019 8:24 PM
64	Thank you so much for asking a resident's opinion! So happy to have you as part of our Town representatives.	5/15/2019 7:20 PM
65	Enjoy the journey!	5/15/2019 7:04 PM
66	I live on a road that is supposedly private, no maintenance we have to take care of it ourselves ! No tax deduction for it . But there is a farm driveway and another road right in town to a barn that the town takes care of !! I find this wrong !! Waste of tax payers money!	5/15/2019 5:42 PM
67	Why Beckett Family Services / Olivarian Stewardship In Pike and East Haverhill are exempt from paying property taxes in the town of Haverhill.I feel this issue needs to be investigated.	5/15/2019 5:20 PM
68	My biggest concern are taxes. Too high!!!	5/15/2019 5:05 PM
69	Best Wishes!	5/15/2019 5:04 PM
70	Good luck	5/15/2019 5:02 PM
71	Good luck.	5/15/2019 5:00 PM
72	Thank you for providing this survey. I hope it is really helpful to you & the town.	5/15/2019 4:05 PM
73	I feel it would be very beneficial for our town if we invested in more public spaces (parks, town squares, gardens etc..) and activities (both public and private), as these are what get people engaged in the community.	5/15/2019 3:45 PM
74	Congratulations, and welcome to the Town of Haverhill!	5/15/2019 3:32 PM
75	Thank you for the good work you are doing so far, keep it up!	5/15/2019 3:21 PM
76	Welcome to our town	5/15/2019 2:29 PM
77	Hold your ground and keep us in mind. Bypass political crap	5/15/2019 2:10 PM
78	Very excited for a new direction for the town!!	5/15/2019 1:56 PM
79	Welcome to Haverhill	5/15/2019 9:18 AM
80	Thank you for asking for our opinions. Good start!	5/15/2019 9:11 AM
81	The question about paving more roads . Maybe after the current ones are brought up to better condition.	5/15/2019 8:51 AM
82	I think that it is great to have a fresh view from the Town Managers office. I feel that we have 2 areas that must be priority, expanding our great recreation programs, and grow the tax base, we need business in town!!	5/15/2019 5:14 AM