

NORTH HAVERHILL WATER & LIGHT DISTRICT
PO BOX 291
NORTH HAVERHILL, NH 03774
Phone 603-787-2393

9/10/15

Dear Water Customer,

The **Boil Water Order** that was put in place by the New Hampshire Department of Environmental Services (NHDES) due to E. Coli in a normal distribution sample **Has Been Lifted**. An engineer from the NHDES was on site on Wednesday September 7, 2016, to look over the critical infrastructure of the system and make recommendations. During that visit the site where the original sample was taken was inspected and nothing could be found at that site. The pump station and collection wells were inspected and both reservoirs. Nothing could be found at any of those sites. Per regulations once a system is put on a Boil Water Order two consecutive days of sampling must be done at the original sample site and one sample within 5 service connections upstream and one sample within 5 service connections downstream. In this case with the Haverhill Middle School being part of the water system he recommended that an additional sample be taken at the Haverhill Middle School. Another requirement when there is a positive test is to take a source water sample. This was also done. All distributions samples came back with results Absent for bacteria. Steps we have taken to try to prevent this again is increase the chlorine residual in the system. One other requirement is that we take at least 6 months of source water samples in the future. There may be other requirements but those are the ones we are aware of at this time. We are very sorry for the inconvenience this has caused.

Sincerely,

North Haverhill Precinct Commissioners
